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California State Auto Group Selects Guidewire Solution for Claims Management

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Guidewire ClaimCenter® to enable Cal State Auto Group to standardize claims management across lines of business and geographic locations

SAN MATEO, Calif., November 29, 2011:

Guidewire Software®, a leading provider of flexible core systems to property/casualty insurers, today announced that the California State Auto Group, a leading provider of AAA-branded insurance, has selected Guidewire ClaimCenter as its new claims management platform. California State Auto Group will standardize its claims operations on ClaimCenter for all of its lines of business and across all of its business locations.

Having recently acquired AAA Mid-Atlantic Insurance Group, the company sought to standardize its claims management platform and modernize its technology foundation across organizations – ensuring high service quality and consistency for policyholders while improving operational efficiencies for its staff. Having a single claims system company-wide is expected to help ensure more efficient system support and maintenance as well as provide the flexibility for staff to work collaboratively in adjudicating claims regardless of their location.

"Guidewire's Value Consulting team showed us the benefits ClaimCenter could bring to our organization, correlating these benefits to our strategic objectives," said Joe Tonkovich, senior manager of claims for the California State Auto Group. "We expect that ClaimCenter will make an ideal foundation on which to grow our business and raise our service levels."

"We are thrilled to welcome the California State Auto Group to the Guidewire family, and we are looking forward to working with them as they make their claims transformation vision a reality," said Marcus Ryu, chief executive officer, Guidewire.

Guidewire ClaimCenter® is a leading end-to-end claims management system, built from the ground up to meet the specific needs of today's property/casualty insurers. ClaimCenter's flexible business rules enable claims organizations to define, enforce, and continually refine their preferred claim handling practices in order to optimize and monitor their claim processes. ClaimCenter is in use by insurers of all sizes across all product lines to improve speed and accuracy, reduce loss adjustment expense, and enable proactive management of claims. ClaimCenter is available as a standalone system or as part of the Guidewire InsuranceSuite™, and can be integrated to an insurer's legacy systems or third party applications.

About Guidewire Software

Guidewire Software is a provider of core system software to the global Property/Casualty (general) insurance industry. Designed to be flexible and scalable, Guidewire solutions give insurers the capability to deliver excellent service, increase market share and lower operating costs. Guidewire InsuranceSuite™, consisting of Guidewire PolicyCenter®, Guidewire ClaimCenter® and Guidewire BillingCenter® spans the key functional areas in insurance – underwriting and policy administration, claims management, and billing. Guidewire is headquartered in San Mateo, California, with offices in Beijing, Dublin, Hong Kong, London, Munich, Paris, Sydney, Tokyo, and Toronto. For more information, please visit www.guidewire.com.