



JEVCO Insurance Company Selects Guidewire Solution for Claims Management

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JEVCO to optimize productivity, accelerate claims processing and improve customer service with Guidewire ClaimCenter®

MONTREAL, Québec and SAN MATEO, Calif., May 12, 2011:

JEVCO Insurance Company ("JEVCO"), a renowned Canadian open market specialty insurer, and Guidewire Software®, a leading provider of flexible core systems to property/casualty (general) insurers, today announced that JEVCO has selected Guidewire ClaimCenter as its new claims management system. JEVCO will implement ClaimCenter for all of its lines of business, which include: standard and non-standard automobile, motorcycle and recreational vehicles product lines through its personal lines division and property and liability, niche commercial automobile and surety through its commercial lines division.

JEVCO wanted to better serve its customers from coast to coast by reducing its initial claim contact times, improving claim cycle times and increasing the quality of service it provided. The company determined that a comprehensive, flexible claims management system built on modern technology was needed. Guidewire ClaimCenter was selected to help JEVCO meet its objectives.

"Guidewire ClaimCenter provides the well rounded functionality that we were looking for in our new claims system," said Joe Colby, vice president of claims at JEVCO. "We are confident that ClaimCenter will help us reach new levels of productivity and responsiveness in our claims management and customer service efforts."

Guidewire ClaimCenter will enable JEVCO to:

- Increase operational efficiency through automation across claims processes, freeing adjusters to focus on high value tasks and customer service
- Improve visibility into its claims operation providing greater internal transparency
- Leverage claims handling best practices across its organization to help reduce loss ratios and prevent claims leakage
- Readily make system changes to meet changing business and technical requirements
- Improve data analytics and reporting capabilities

"Guidewire is pleased to have been selected by the JEVCO team as its claims transformation partner," said Marcus Ryu, chief executive officer, Guidewire Software. "We are impressed with JEVCO's focus on improving its service quality and claims handling processes and know that ClaimCenter is the ideal choice to help them achieve success. We look forward to working with them on this project."

Guidewire ClaimCenter® is a leading end-to-end claims management system, built from the ground up to meet the specific needs of today's property/casualty (general) insurers. ClaimCenter's flexible business rules enable claims organizations to define, enforce, and continually refine their preferred claim handling practices in order to optimize and monitor their claim processes. ClaimCenter is in use by insurers of all sizes across all product lines to improve speed and accuracy, reduce loss adjustment expense, and enable proactive management of claims. ClaimCenter is available as a standalone system or as part of the Guidewire InsuranceSuite™, and can be integrated to an insurer's legacy systems or third party applications.

About JEVCO Insurance Company

Established in 1980, JEVCO has always distinguished itself in the specialized markets of recreational vehicles such as motorcycles, ATV and snowmobiles. While continuing to offer solutions for those clients who are harder to insure, JEVCO, forever attentive to its brokers, has continually added to its offering in order to provide a broader range of products to insurance brokers across Canada. JEVCO is a renowned provider of motorcycle insurance, surety and commercial insurance (automobile and property & liability). In the province of Québec, JEVCO underwrites standard automobile insurance, while in Ontario JEVCO is a leading provider of non-standard automobile insurance. Visit the JEVCO website at www.jevco.ca to learn more.

About Guidewire Software

Guidewire Software is a provider of core system software to the global Property/Casualty (general) insurance industry. Designed to be flexible and scalable, Guidewire solutions give insurers the capability to deliver excellent service, increase market share and lower operating costs. Guidewire InsuranceSuite™, consisting of Guidewire PolicyCenter®, Guidewire ClaimCenter® and Guidewire BillingCenter® spans the key functional areas in insurance – underwriting and policy administration, claims management, and billing. Guidewire is headquartered in San Mateo, California, with offices in Beijing, Dublin, Hong Kong, London, Munich, Paris, Sydney, Tokyo, and Toronto. For more information, please visit www.guidewire.com.