



Guidewire Congratulates 2010 Innovation Award Winners - Amica Mutual, Mercury Insurance, and Missouri Employers Mutual

November 18, 2010

Innovation Awards go to those companies best demonstrating innovative and value added use of Guidewire Insurance Suite™ products

SAN MATEO, Calif., November 18, 2010:

Guidewire Software®, a leading provider of flexible core systems to property/casualty insurers, congratulates the winners of its 2010 Innovation Awards: Amica Mutual Insurance Company, Mercury Insurance Group, and Missouri Employers Mutual Insurance. Each winning company earned the recognition based on its innovative use or implementation of Guidewire's policy, billing or claims applications, resulting in key business value delivered to their respective organizations.

All Guidewire customers, whether in the process of implementing or extending their production-proven capabilities, were eligible for consideration. Winners were announced during Guidewire's annual conference – *Connections 2010*. The recognized projects demonstrate Guidewire technology at work helping these insurers deliver insurance their way. The 2010 winners are:

Amica Mutual Insurance Company – *Multi-channel claims self-service for policyholders*

Amica Mutual Insurance Company is a direct writer of personal lines insurance and is the oldest mutual insurer of automobiles in the United States. Amica has been ranked by J.D. Power and Associates "Highest in Customer Satisfaction" among National Auto Insurers for the past 11 years and among National Homeowner's Insurers for the past 9 years. Amica has been in production with Guidewire ClaimCenter since 2008 and is currently implementing Guidewire PolicyCenter.

For additional information on Amica Mutual, visit www.amica.com.

Mercury Insurance – *Integrated approach to accelerating agile speed-to-market*

Mercury Insurance Group (NYSE-MCY) is a multiple line insurance organization offering predominantly personal automobile and homeowners insurance through a network of independent producers in the country's top insurance markets. The company has been named as one of America's most trustworthy companies by Forbes Magazine for three consecutive years, and has been using the full Guidewire Insurance Suite™ in production since August 2010.

For additional information on Mercury Insurance, visit www.mercuryinsurance.com/.

Missouri Employers Mutual – *Consistent, flexible rating across multiple channels*

Missouri Employers Mutual (MEM) is Missouri's #1 provider of workers' compensation insurance. MEM is dedicated to providing policyholders with exceptional customer service, quality loss prevention expertise and timely, personal claims management. The company has been in production with Guidewire ClaimCenter since 2008 and is currently implementing Guidewire PolicyCenter and BillingCenter.

For more information, visit www.mem-ins.com/.

"On behalf of the entire Guidewire team, I congratulate the teams at Amica Mutual, Mercury, and MEM for their commitment to innovation, their successful projects, and this well deserved recognition," said Marcus Ryu, chief executive officer, Guidewire. "We are especially pleased to see Guidewire customers around the world embrace our technology to help them deliver insurance offerings, customer service, and business processes that best support their strategic goals.

About Guidewire Software

Guidewire Software is a provider of core system software to the global Property/Casualty (general) insurance industry. Designed to be flexible and scalable, Guidewire solutions give insurers the capability to deliver excellent service, increase market share and lower operating costs. Guidewire InsuranceSuite™, consisting of Guidewire PolicyCenter®, Guidewire ClaimCenter® and Guidewire BillingCenter® spans the key functional areas in insurance – underwriting and policy administration, claims management, and billing. Guidewire is headquartered in San Mateo, California, with offices in Beijing, Dublin, Hong Kong, London, Munich, Paris, Sydney, Tokyo, and Toronto. For more information, please visit www.guidewire.com.