



Guidewire Congratulates Missouri Employers Mutual on Being Named 'Insurer of the Year' in Celent's 'Model Insurer 2010' Report

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Award recognizes Missouri Employers Mutual for its Transformational Change resulting from its implementation of Guidewire ClaimCenter®

SAN MATEO, Calif., February 2, 2010:

Guidewire Software, a leading provider of flexible core systems to property/casualty insurers, today announced that its client, [Missouri Employers Mutual](#) (MEM) has been named the 'Model Insurer of the Year' in Celent's ***Model Insurer 2010: Case Studies of Effective Technology Use in Insurance*** report. The recognition is a result of MEM's successful implementation of Guidewire [ClaimCenter](#) to replace its legacy core claims system and the transformational change this project enabled. With a project team that included MEM, Guidewire, and HCL Technologies, the benefits resulting from the implementation have far exceeded MEM's initial goals for the project and have led to tangible business benefits for the insurer.

"From the winning components, we selected the Missouri Employers Mutual project since it most exemplified the IT best practices and measurable business results required to be a Model Insurer. We are pleased to award MEM the title of *Model Insurer of the Year 2010*," says Mike Fitzgerald, senior analyst with Celent's Insurance group and author of the report. "The wide scope of the changes and the resultant success of the project have earned MEM the award. They applied the skills and behaviors learned during the claims project to multiple areas of the company. Its automation renewal continues, with the company applying what it has learned to implement a new policy and billing system."

"The entire Guidewire team congratulates Missouri Employers Mutual on winning 'Model Insurer of the Year' honors in Celent's 2010 Model Insurer research," said John Raguin, chief executive officer of Guidewire Software. "The MEM team has embraced change as a way to move its business forward. We are extremely proud that ClaimCenter played a role in their success and we look forward to continuing our work with MEM as they work to extend their business benefits to other parts of their organization."

The Model Insurer of the Year award was presented to MEM CIO, Michael Foerst, at *Celent's Insurance Model Carrier Summit: Exchanging Ideas on Effective Use of Technology* in New York City. The award was presented by analyst firm Celent and was designed to honor companies demonstrating technology best practices at an insurance company.

The **Celent Model Insurer 2010: Case Studies of Effective Technology Use in Insurance**, recognizes 27 insurance technology initiatives as "Model Insurer Components" and names Missouri Employers Mutual Insurance the Model Insurer of the Year. These best practices in the use of technology span key areas of the product and policyholder life cycle, including product definition, distribution, underwriting, policy administration, service, claims, and infrastructure. The report also reviews IT best practices and measurable business results used in evaluating the Model Insurer Components. Members of Celent's [Property/Casualty Insurance](#) and [Life/Health Insurance](#) research services can download the report at http://www.celent.com/124_2741.htm. Non-members should contact info@celent.com for more information.

About Missouri Employers Mutual Insurance

Missouri Employers Mutual (MEM) is the No. 1 workers compensation insurance company in Missouri. Headquartered in Columbia, MEM is a mutual insurance company benefiting its policyholders—the employers of Missouri. With offices located in Springfield, Kansas City and St. Louis, MEM is dedicated to providing policyholders with exceptional customer service, quality loss prevention expertise and timely, personal claims management. MEM's mission is to provide innovative, cost-effective solutions employers need to create safe, healthy and injury-free workplaces, and is committed to building long-term, sustainable growth to maximize policyholder value. For more information please visit <http://www.mem-ins.com>.

About Guidewire Software

Guidewire Software is a provider of core system software to the global Property/Casualty (general) insurance industry. Designed to be flexible and scalable, Guidewire solutions give insurers the capability to deliver excellent service, increase market share and lower operating costs. Guidewire InsuranceSuite™, consisting of Guidewire PolicyCenter®, Guidewire ClaimCenter® and Guidewire BillingCenter® spans the key functional areas in insurance – underwriting and policy administration, claims management, and billing. Guidewire is headquartered in San Mateo, California, with offices in Beijing, Dublin, Hong Kong, London, Munich, Paris, Sydney, Tokyo, and Toronto. For more information, please visit www.guidewire.com.