



Intact Financial Corporation Selects Guidewire Solution for Claims Management

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Guidewire ClaimCenter® reinforces Intact's customer-driven focus

TORONTO & SAN MATEO, Calif.--(BUSINESS WIRE)--Jun. 27, 2012-- Intact Financial Corporation (TSX:IFC), Canada's largest provider of home, auto and business insurance, and Guidewire Software, Inc. (NYSE:GWRE), a provider of core system software to property/casualty (P/C) insurers, announced today that Intact has selected Guidewire ClaimCenter® as its new claims management system. Intact Financial Corporation will implement ClaimCenter to help manage all of its commercial and personal lines' claims.

Intact had the opportunity to evaluate ClaimCenter firsthand as a result of its recent acquisition of AXA Canada, which has been using the software for the last five years.

"As we were looking for a scalable platform that could be deployed across all our business units and lines of insurance, we came to the conclusion that Guidewire ClaimCenter was the best solution. It will allow us to reinforce our customer-driven focus and to better deliver on our promise to offer an outstanding claims experience to our customers. Furthermore, Guidewire's solution will provide us the ability to better manage the complexity and the scale associated with an expanding claims organization that helps more than half a million customers get back on track, annually," said Mathieu Lamy, Senior Vice President, Claims of Intact Financial Corporation.

Guidewire ClaimCenter will allow Intact to:

- Utilize a common claims platform and consistent workflow to consolidate and standardize its claims handling systems and processes;
- Increase productivity and lower claims cycle times;
- Easily make upgrades to keep pace with changing business and market needs due to the system's flexibility; and
- Reduce system maintenance costs.

"We are honored that Intact has selected Guidewire as its claims transformation vendor," said Marcus Ryu, Chief Executive Officer, Guidewire Software. "We appreciate Intact's dedication to offering an outstanding experience to its customers and look forward to working with them to better manage the expanding scale of their operations."

Guidewire ClaimCenter is a leading end-to-end claims management system, built from the ground up to meet the specific needs of today's P&C insurers. ClaimCenter's flexible business rules enable claims organizations to define, enforce, and continually refine their preferred claim handling practices in order to optimize and monitor their claim processes. ClaimCenter is in use by insurers of all sizes across all P&C product lines to improve speed and accuracy, reduce loss adjustment expense, and enable proactive management of claims. ClaimCenter is available as a standalone system or as part of Guidewire InsuranceSuite™, and can be integrated to an insurer's legacy systems or third party applications.

About Intact Financial Corporation

Intact Financial is the largest provider of property and casualty insurance in Canada. Intact offers home, auto and business insurance through Intact Insurance, belairdirect, Grey Power and BrokerLink. For more information, please visit <http://www.intactfc.com>

About Guidewire Software

Guidewire Software is a provider of core system software to the global Property/Casualty (general) insurance industry. Designed to be flexible and scalable, Guidewire solutions give insurers the capability to deliver excellent service, increase market share and lower operating costs. Guidewire InsuranceSuite™, consisting of Guidewire PolicyCenter®, Guidewire ClaimCenter® and Guidewire BillingCenter® spans the key functional areas in insurance - underwriting and policy administration, claims management, and billing. Guidewire is headquartered in San Mateo, California, with offices in Beijing, Dublin, Hong Kong, London, Munich, Paris, Sydney, Tokyo, and Toronto. For more information, please visit <http://www.guidewire.com>

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