



## **SSQauto Deploys Guidewire for Billing and Claims Management and Extends Guidewire Selection —Adding Rating and Client Data Management**

November 8, 2012

*Guidewire InsuranceSuite systems and companion modules provide foundation to increase SSQauto's service levels and provide a holistic view of customer data across core operations*

FOSTER CITY, Calif. & QUEBEC CITY--(BUSINESS WIRE)--Nov. 8, 2012-- SSQ General Insurance Company (SSQauto), a Quebec direct insurer, to group members as well as to the general public, and Guidewire Software, Inc. (NYSE: GWRE), a provider of flexible core system software to Property/Casualty (P/C) insurers, today announced that SSQauto has successfully deployed Guidewire BillingCenter® and Guidewire ClaimCenter®. The companies also announced that SSQauto has selected Guidewire Rating Management™ for more precise control and responsiveness over rating and pricing to increase its business agility and Guidewire Client Data Management™ to support a more comprehensive customer view across its core operations.

"The Guidewire modules for rating and client data management will help us increase our service levels and give us the flexibility we need to adapt to market changes and customer needs," said Gilles Mourette, Chief Executive Officer, SSQauto. "Since we are now in production with Guidewire BillingCenter and ClaimCenter and are currently in the process of implementing Guidewire PolicyCenter, it made sense to leverage Guidewire's pre-integrated modules to help us realize additional benefits quickly."

"Everyone in our billing and claims handling departments is now using Guidewire BillingCenter and ClaimCenter, respectively, and both systems were implemented on time and within budget," said Maryse Legault, Senior Project Manager, SSQauto. "We believe that the out-of-the-box functionality of BillingCenter and ClaimCenter as well as our ability to adapt our processes to take full advantage of the depth and breadth of their features was key to the success of the project."

The deployment of BillingCenter and ClaimCenter and the addition of rating management and client data management will enable SSQauto to:

- Gain a holistic, single source of truth view of customer data across its billing, claims and policy administration systems;
- Consolidate and standardize claims handling and billing systems and processes eliminating many manual processes so that staff can focus on serving customers;
- Provide service tailored to the customers' needs and appropriately target the right products to the right customers to take advantage of growth opportunities; and
- Empower business users to leverage rating management tools to ease the effort involved in rating maintenance.

"We congratulate SSQauto on its deployment of BillingCenter and ClaimCenter and thank them for selecting our rating and client data management modules," said Steve Sherry, Vice President, The Americas, Guidewire Software. "Guidewire InsuranceSuite, along with its companion modules, provides a solid foundation that will enable SSQauto to bring products to market with better control over risks, organize customer and prospect data in an efficient manner, and fully leverage the core system capabilities available to them to support their business now and for years to come."

Guidewire InsuranceSuite powers the mission-critical operations of property/casualty insurers competing in today's market. The suite was designed using a modular approach, enabling insurers to select individual applications -- Guidewire PolicyCenter®, Guidewire BillingCenter®, and Guidewire ClaimCenter® -- or a pre-integrated set, driven by their requirements and priorities. InsuranceSuite provides the flexibility insurers need to deliver insurance the way they want to, by rapidly delivering better products and service to their policyholders and agents, while improving underwriting discipline and lowering operational costs.

### **About SSQ Financial Group**

With nearly \$3 billion in annual revenue and more than \$10 billion in assets under management, SSQ Financial Group is a leading mutual diversified financial institution.

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### **About SSQauto**

SSQauto has been providing auto, home, and business insurance to groups and individuals for twenty-five years. With its very competitive rates, unmatched service, and cutting-edge technology, SSQauto is dedicated to raising the standards of the industry.

### **About Guidewire Software**

Guidewire Software is a provider of core system software to the global Property/Casualty (general) insurance industry. Designed to be flexible and scalable, Guidewire solutions give insurers the capability to deliver excellent service, increase market share and lower operating costs. Guidewire InsuranceSuite™, consisting of Guidewire PolicyCenter®, Guidewire ClaimCenter® and Guidewire BillingCenter®, spans the key functional areas in insurance - underwriting and policy administration, claims management, and billing. Guidewire is headquartered in Foster City, California, with offices

in Beijing, Dublin, Hong Kong, London, Munich, Paris, Sydney, Tokyo, and Toronto. For more information, please visit [www.guidewire.com](http://www.guidewire.com).

NOTE: Guidewire, Guidewire Software, Guidewire ClaimCenter, Guidewire PolicyCenter, Guidewire BillingCenter, Guidewire InsuranceSuite, Deliver Insurance Your Way, Guidewire PartnerConnect, Guidewire Live, Before & After, Guidewire Reinsurance Management, Guidewire Client Data Management, Guidewire Rating Management and the Guidewire logo are trademarks or registered trademarks of Guidewire Software, Inc. in the United States and/or other countries.

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