



Brotherhood Mutual Insurance Company Selects Guidewire Solution for Billing Management

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Guidewire BillingCenter to help leading church insurer increase flexibility and operational efficiencies to enhance customer service

FORT WAYNE, Ind. & FOSTER CITY, Calif.--(BUSINESS WIRE)--Jan. 23, 2013--

Brotherhood Mutual Insurance Company (Brotherhood Mutual), a leading insurer of churches and related ministries, and Guidewire Software, Inc. (NYSE: GWRE), a provider of flexible core system software to Property/Casualty insurers, today announced that Brotherhood Mutual has selected Guidewire BillingCenter® as its new billing management system for all of its lines of business.

Brotherhood Mutual wanted to replace its legacy billing system and provide its staff with a flexible system based on modern technology that could be easily maintained and adapt to state and regulatory changes and internal business changes. Additionally, Brotherhood Mutual sought a system that would help it continue to provide high service levels to its customers and increase its operational efficiencies.

"We selected Guidewire BillingCenter for several reasons, but what stood out the most was how easy it was to work with the Guidewire team," said Penny Slayton, manager, Accounting, Brotherhood Mutual. "The Guidewire team's strong attention to detail and their customer focus confirmed that Guidewire would be a true partner to us."

"From an IT perspective, we were impressed with the depth of BillingCenter's out-of-the-box capabilities," added Daryl Pannabecker, vice president, Information Systems, Brotherhood Mutual. "In addition, it's good to know that several features can easily be added if needed."

BillingCenter will enable Brotherhood Mutual to:

- Increase customer service levels by offering account level billing and flexible payment plans;
- More easily and quickly implement system changes; and
- Increase operational efficiency by automating the billing lifecycle while employing business best practices.

"We are pleased that Brotherhood Mutual has selected BillingCenter and welcome them to the Guidewire family," said Steve Sherry, vice president, The Americas, Guidewire Software. "We admire their dedication to transforming their billing system and processes in order to best serve their customers, and we look forward to helping them meet their objectives."

Guidewire BillingCenter is a comprehensive billing and receivables management system built on the core design principles of automation, control and flexibility. BillingCenter allows you to deliver insurance your way by making it easier to automate the billing lifecycle; design flexible billing, payment and delinquency plans; manage agent commissions; and enable rapid integration with external payment systems. BillingCenter is available as a standalone system or as part of Guidewire InsuranceSuite™, and can be integrated to a general (property and casualty) insurer's legacy systems or third-party applications.

About Brotherhood Mutual

Brotherhood Mutual Insurance Company offers comprehensive property, liability, workers' compensation and commercial auto insurance for churches and related ministries throughout the United States. Other programs include foreign liability and travel assistance for short- and long-term mission trips and ministry payroll services. The company's home office in Fort Wayne, Indiana, employs more than 300 people, with independent agents in 43 states and the District of Columbia. For more information, visit www.brotherhoodmutual.com.

About Guidewire Software

Guidewire Software is a provider of core system software to the global Property/Casualty (general) insurance industry. Designed to be flexible and scalable, Guidewire solutions give insurers the capability to deliver excellent service, increase market share and lower operating costs. Guidewire InsuranceSuite™, consisting of Guidewire PolicyCenter®, Guidewire ClaimCenter® and Guidewire BillingCenter® spans the key functional areas in insurance - underwriting and policy administration, claims management, and billing. Guidewire is headquartered in Foster City, California, with offices in Beijing, Dublin, Hong Kong, London, Munich, Paris, Sydney, Tokyo, Toronto, and Warsaw. For more information, please visit www.guidewire.com.

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