



Guidewire Receives Sixth Consecutive Highest Possible Rating in Gartner's Insurance Claims Management Modules Report

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FOSTER CITY, Calif.--(BUSINESS WIRE)--Apr. 18, 2013-- Guidewire Software, Inc. (NYSE: GWRE), a provider of flexible core systems to Property/Casualty (P/C) insurers, today announced that the company was recognized in Gartner's recently published, "*MarketScope for North American Property and Casualty Insurance Claims Management Modules*" report.¹ The report evaluated six vendors and solutions that met Gartner's criteria for inclusion. Guidewire ClaimCenter® earned a "Strong Positive" rating, the report's highest possible rating, for the sixth consecutive year. The report can be viewed [here](#).

"Changing customer expectations about interactions with insurers - especially in terms of demand for new technologies such as mobile devices and immediate availability of policy and claims information - have placed a significant strain on legacy claims systems and existing, often very manual procedures," wrote Jeff Haner, principal research analyst, Insurance, Gartner and author of the report. "Insurers view the implementation of claims management modules as a key investment to support improved customer service levels."

"Guidewire is honored to once again receive such a high rating from an analyst firm as internationally well respected as Gartner," said Ken Branson, director, Product Strategy and co-founder, Guidewire Software. "This year, as we celebrate ClaimCenter's 10th birthday, we pause to reflect on how far the product has come, the exciting work that lies ahead, and most importantly, we proudly reflect on all that our customers have achieved."

Dan Gordon, vice president, Product Management, Guidewire Software added, "Our work is not finished. We're excited to continue enhancing and innovating ClaimCenter in collaboration with our customers. Ensuring that ClaimCenter continues to help them remain competitive and profitable in a changing market is a top priority for Guidewire. Today's Gartner rating validates the hard work of our engineers and the entire Guidewire team. We are most appreciative."

Guidewire ClaimCenter® is a leading end-to-end claims management system, built from the ground up to meet the specific needs of today's Property/Casualty insurers. ClaimCenter's flexible business rules enable claims organizations to define, enforce, and continually refine their preferred claim handling practices in order to optimize and monitor their claim processes. ClaimCenter is in use by insurers of all sizes across all product lines to improve speed and accuracy, reduce loss adjustment expense, and enable proactive management of claims. ClaimCenter is available as a standalone system or as part of Guidewire InsuranceSuite™, and can be integrated to an insurer's legacy systems or third party applications.

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About Guidewire Software

Guidewire Software is a provider of core system software to the global Property/Casualty (P/C) insurance industry. Designed to be flexible and scalable, Guidewire solutions give insurers the capability to deliver excellent service, increase market share and lower operating costs. Guidewire InsuranceSuite™, consisting of Guidewire PolicyCenter®, Guidewire ClaimCenter® and Guidewire BillingCenter® spans the key functional areas in insurance - underwriting and policy administration, claims management, and billing. Guidewire is headquartered in Foster City, California, with offices in Beijing, Dublin, Hong Kong, London, Munich, Paris, Sydney, Tokyo, Toronto and Warsaw. For more information, please visit www.guidewire.com.

¹ Gartner *MarketScope for North American Property and Casualty Insurance Claims Management Modules*, Jeff Haner, March 20, 2013; G00229216

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