GUIDEWIRE

Guidewire Software Releases Cloud-Based Apps Delivered Directly Inside Guidewire InsuranceSuite

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Insurers can access ViewPoint and Claim Canvas within their daily workflow via new delivery channel, Guidewire Live Inside[SM]

LAS VEGAS--(BUSINESS WIRE)--May. 6, 2013-- At the ACORD LOMA 2013 Conference, Guidewire Software, Inc. (NYSE: GWRE), a provider of Property/Casualty (P/C) insurance software products, today announced the availability of new Guidewire Live[SM] app, ViewPoint, as well as enhancements to the Claim Canvas[SM] app. Guidewire also announced a new feature, Live Inside, which is a delivery channel that embeds these apps within Guidewire InsuranceSuite[TM] products, making them easy to access within the right workflows at the precise moment they are needed.

ViewPoint and Claim Canvas are available for use by in-production Guidewire ClaimCenter® 6 and 7 customers. ViewPoint is also available for use by in-production Guidewire PolicyCenter® 7 customers. As with all Guidewire Live apps, ViewPoint and Claim Canvas are cloud-based and can be implemented by Guidewire customers within days and without a major implementation project.

Gartner recommends that insurers "integrate analytics with core business systems and mobile strategy to be able to execute real-time business processes. Embedded analytics and leveraging context computing will help insurers realize performance changes and also enable more-integrated processes than when analytics sit in an external separate system"[1], said Kimberly Harris-Ferrante, vice president, distinguished analyst, Insurance, Gartner.

Guidewire has previously launched four Guidewire Live apps. The two apps available within InsuranceSuite are:

- **ViewPoint** - enables users to pinpoint and view a precise location based on the latest mapping technology within their claims and/or policy workflow. Adjusters, underwriters, agents and Customer Service Representatives (CSRs) can now pinpoint loss or policy locations without an address. They can also view properties or accident sites virtually to add immediate context to an individual customer experience, policy submission or claim investigation leading to higher quality customer interactions and improved customer satisfaction.
- **Claim Canvas** - lets users travel virtually to a particular time and location to visualize and filter their data on a map. They can add weather context through pre-integrated data services from expert sources. US insurers can overlay hail data to see where and when hail fell, how big it was, and what claims were filed. Claim Canvas can now be accessed within the insurer's workflow without leaving the claim file - saving time, and increasing accuracy and insight.

"We are excited to be a part of the Guidewire Live community and to be one of the first customers to really dig in and put Guidewire Live to use to enhance our business," said Jim Kauffman, senior vice president, Claims, California Casualty Insurance Company. "We've been amazed at the creativity of the apps Guidewire has built, and by the depth of the information we are able to quickly access and make use of. Being able to access apps from within ClaimCenter will increase usage internally and make the data even more powerful every day in making our business successful."

"Adjusters and CSRs often struggle to use external data services and cloud technology because these tools are outside their normal workflow and IT environment. So, we are particularly excited that Live Inside is now available to deliver ViewPoint and Claim Canvas directly into ClaimCenter and PolicyCenter," said Eugene Lee, senior director, New Initiatives, Guidewire Software. "Live Inside makes it easy for insurance professionals to access the apps and context they need, when they need them, during their daily work without leaving the system in which they are already working."

About Guidewire Live

Guidewire Live[SM] is a cloud-based network that provides insurance professionals access to today's data today, delivering the context to make smarter decisions and increase customer satisfaction. Live does this by connecting peer insurers, core system data and expert tools through easy to use, instant on apps. Guidewire Live Inside[SM] is the delivery channel that enables insurers to access Live apps inside InsuranceSuite in their day-to-day workflow; securely, with high availability and performance.

About Guidewire Software

Guidewire Software is a provider of software products for Property/Casualty insurers. Designed to be flexible and scalable, Guidewire products enable insurers to deliver excellent service, increase market share, and lower operating costs. Guidewire products include Guidewire InsuranceSuite[TM], consisting of Guidewire PolicyCenter®, Guidewire ClaimCenter® and Guidewire BillingCenter® which span the core functional areas in insurance and Guidewire Live[SM], a cloud-based network connecting peer insurers, core system data and expert tools through instant on apps. Guidewire is headquartered in Foster City, California, with offices in Beijing, Dublin, Hong Kong, London, Munich, Paris, Sydney, Tokyo, Toronto, and Warsaw. For more information, please visit www.guidewire.com

[1] From the Gartner report, *Predicts 2013: The Nexus of Forces Will Lead to Further Digitalization of Insurance Value Chains,* November 27, 2012; Juergen Weiss, Kimberly Harris-Ferrante, Steven Leigh, Jeff Haner authors.

NOTE: Guidewire, Guidewire Software, Guidewire ClaimCenter, Guidewire PolicyCenter, Guidewire BillingCenter, Guidewire InsuranceSuite, Guidewire PartnerConnect, Guidewire SolutionConnect, Guidewire Live, Guidewire Live Inside, Before & After, Claim Canvas, ViewPoint, Deliver Insurance Your Way, and the Guidewire logo are trademarks, service marks, or registered trademarks of Guidewire Software, Inc. in the United States and/or other countries.

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