



## Guidewire ClaimCenter Wins 2013 RAVE Award

June 14, 2013

*Award based on customer survey marks sixth consecutive year of recognition*

FOSTER CITY, Calif.--(BUSINESS WIRE)--Jun. 14, 2013-- Guidewire Software, Inc. (NYSE: GWRE), a provider of software products to Property/Casualty (P/C) insurers, today announced that [Guidewire ClaimCenter®](#), its market leading claims management system, won a 2013 RAVE Award.

The RAVE Awards, presented by *Tech Decisions* magazine and industry research and advisory firm Novarica, are designed to recognize outstanding software and IT service providers based on user responses to a survey using Novarica's Average Customer Experience (ACE) ranking methodology. Insurance executives are asked to rate their vendor and their respective solutions in five areas: staff, organization, functionality, technology, and overall satisfaction. This is the sixth consecutive year that ClaimCenter has received recognition from *Tech Decisions* magazine.

This year the RAVE Awards are recognizing software solutions across all categories that receive overall scores of 94 or above out of 100. More information about the RAVE Awards 2013 can be found at [www.guidewire.com](http://www.guidewire.com).

"The RAVE Awards were designed to recognize those solutions that are delivering exemplary value to their customers as measured by those customers themselves," says Matthew Josefowicz, a managing director at Novarica.

"We are thrilled to congratulate Guidewire Software on their RAVE Award recognition," said James Daggett, publisher, *Tech Decisions*. "The awards provide extremely valuable information for insurance technology decision makers as the ACE ranking methodology reflects verified customer responses. Congratulations to Guidewire on demonstrating superior value to their customers."

"The Guidewire team is honored to receive a RAVE Award for ClaimCenter," said Brian Desmond, vice president, Marketing, Guidewire Software. "We are deeply committed to helping our customers succeed – to successfully replace their legacy systems and to realize their goals – and are especially pleased with this recognition as it is based on customer feedback. Thank you to everyone who participated in the ACE Ranking Survey and to *Tech Decisions* and Novarica for sponsoring the RAVE Awards."

Guidewire ClaimCenter is an end-to-end claims management system, built to meet the specific needs of today's P/C insurers. ClaimCenter's flexible business rules enable claims organizations to define, enforce, and continually refine their preferred claim handling practices in order to optimize and monitor their claim processes. ClaimCenter is in use by insurers of all sizes across all P/C product lines to improve speed and accuracy, reduce loss adjustment expense, and enable proactive management of claims. ClaimCenter is available as a standalone system or as part of Guidewire InsuranceSuite™, and can be integrated to an insurer's legacy systems or third party applications.

### About Novarica

Novarica provides information, insights, and perspective on markets, operations, and technology to financial services and insurance executives. The company delivers its service through published research, retained advisory services, and project-based consulting. Novarica's research includes market and trend analyses, best practices research, case studies, and independent analyses of insurance software vendors. Novarica draws its knowledge from the personal experience of its principals, the ongoing information-gathering initiatives of dedicated research staff, and regular communication with insurer executives through informal networks and through the Novarica Insurance Technology Research Council, a community of more than 225 insurer CIOs and senior executives. For more information, please visit [www.novarica.com](http://www.novarica.com).

### About Tech Decisions

[Tech Decisions](#), published by Summit Business Media, guides top-level insurance technology and business professionals in managing their companies' systems on a day-to-day basis and informs their decision-making for the future. *Tech Decisions* helps readers leverage time-tested as well as leading-edge technology products, systems, and strategies—and in making the best decisions to fulfill the business and profitability needs of today's insurance and financial services marketplace. For more information, visit [www.propertycasualty360.com](http://www.propertycasualty360.com).

### About Guidewire Software

Guidewire Software is a provider of software products for Property/Casualty insurers. Designed to be flexible and scalable, Guidewire products enable insurers to deliver excellent service, increase market share, and lower operating costs. Guidewire products include Guidewire InsuranceSuite™, consisting of Guidewire PolicyCenter®, Guidewire ClaimCenter® and Guidewire BillingCenter® which span the core functional areas in insurance; Guidewire Live<sup>SM</sup>, a cloud-based network connecting peer insurers, core system data and expert tools through instant on apps; Guidewire DataHub™ and Guidewire InfoCenter™ which help insurers address their data management and business intelligence challenges. Guidewire is headquartered in Foster City, California, with offices in Beijing, Dublin, Hong Kong, London, Munich, Paris, Sydney, Tokyo, Toronto, and Warsaw. For more information, please visit <http://www.guidewire.com>.

NOTE: Guidewire, Guidewire Software, Guidewire ClaimCenter, Guidewire PolicyCenter, Guidewire BillingCenter, Guidewire InsuranceSuite, Guidewire DataHub, Guidewire InfoCenter, Guidewire Live, Guidewire Live Inside, Before & After, Claim Canvas, ViewPoint, Guidewire PartnerConnect, Guidewire SolutionConnect, Deliver Insurance Your Way, and the Guidewire logo are trademarks, service marks, or registered trademarks of Guidewire Software, Inc. in the United States and/or other countries.

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