



Allianz Insurance Using Guidewire Solution to Supplement its Claims Management Systems

September 26, 2013

Guidewire ClaimCenter® to help large UK general insurer reinforce its claims handling service levels and process

GUILDFORD, United Kingdom & FOSTER CITY, Calif.--(BUSINESS WIRE)--Sep. 26, 2013-- Allianz Insurance plc, one of the largest general insurers in the UK, and Guidewire Software, Inc. (NYSE: GWRE), a provider of software products for general (Property/Casualty) insurers, today announced that Allianz Insurance is now using Guidewire ClaimCenter® to supplement its claims management systems.

Allianz Insurance sought a system based on a modern technology platform that could help provide better visibility into claims operations, improve data analytics and reporting capabilities, and standardize claims handling processes.

"We have a major opportunity to make a positive impression on our customers depending on how well we handle their claims. Guidewire ClaimCenter will help us expand this capability and complement our existing systems," said Graham Gibson, Claims Director, Allianz Insurance plc.

"We have been very impressed with the way Allianz implemented ClaimCenter utilizing in-house resources," said Keith Stonell, Managing Director EMEA, Guidewire Software. "The Allianz team's knowledge of their internal systems, and willingness to embrace Guidewire technology has meant that the project went extremely quickly and has been met with enthusiasm by claims handlers."

Guidewire ClaimCenter is a leading end-to-end claims management system, built from the ground up to meet the specific needs of today's General (property/casualty) insurers. ClaimCenter's flexible business rules enable insurers to refine claim handling practices in order to optimise and monitor claim processes. ClaimCenter is used by insurers of all sizes across all product lines to improve speed and accuracy, reduce loss adjustment expense, and enable proactive claims management. ClaimCenter is available as a standalone system or as part of the Guidewire InsuranceSuite™, and can be integrated into an insurer's legacy systems or third party applications.

About Allianz Insurance plc

Allianz Insurance is one of the largest general insurers in the UK and part of the Allianz SE Group, one of the leading integrated financial services providers worldwide and the largest property and casualty insurer in the world. With approximately 142,000 employees worldwide, the Allianz Group serves approximately 78 million customers in more than 70 countries. The mission of Allianz Insurance is to be the outstanding competitor in its chosen markets by delivering products and services that our clients recommend, being a great company to work for and achieving the best combination of profit and growth. For more information, please visit www.allianz.co.uk.

About Guidewire Software

Guidewire Software is a provider of core system software to the global Property/Casualty (general) insurance industry. Designed to be flexible and scalable, Guidewire solutions give insurers the capability to deliver excellent service, increase market share and lower operating costs. Guidewire InsuranceSuite™, consisting of Guidewire PolicyCenter®, Guidewire ClaimCenter® and Guidewire BillingCenter® spans the key functional areas in insurance - underwriting and policy administration, claims management, and billing. Guidewire is headquartered in Foster City, California, with offices in Beijing, Dublin, Hong Kong, London, Munich, Paris, Sydney, Tokyo, Toronto, and Warsaw. For more information, please visit www.guidewire.com.

NOTE: Guidewire, Guidewire Software, Guidewire ClaimCenter, Guidewire PolicyCenter, Guidewire BillingCenter, Guidewire InsuranceSuite, Guidewire PartnerConnect, Guidewire SolutionConnect, Deliver Insurance Your Way, and the Guidewire logo are trademarks, service marks, or registered trademarks of Guidewire Software, Inc. in the United States and/or other countries.

Source: Guidewire Software

Guidewire Software, Inc.
Diana Stott, +1 650-356-4941
Director, Communications
dstott@guidewire.com