Amerisure Insurance Selects Guidewire System for Claims Management

November 12, 2013

Guidewire ClaimCenter® to enhance operational efficiencies and customer service capabilities

FARMINGTON HILLS, Mich. & FOSTER CITY, Calif.--(BUSINESS WIRE)--Nov. 12, 2013-- Amerisure Mutual Insurance Company, a Property/Casualty (P/C) commercial insurer, and Guidewire Software, Inc. (NYSE: GWRE), a provider of software products to P/C insurers, today announced that Amerisure has selected Guidewire ClaimCenter® as its new claims management system. ClaimCenter will be deployed to all of Amerisure's lines of business, including Workers' Compensation, in all of its Core Service Centers.

Amerisure sought an updated system that would give it new capabilities to help it more efficiently and effectively deliver on the service commitments to its customers (agencies) from both a business and technology perspective.

"We selected ClaimCenter for a variety of reasons including its robust feature set, its versatility, and the fact that we will be able to configure it to meet our needs and support our unique service model," said Shawn O'Rourke, vice president and chief information officer, Amerisure.

ClaimCenter will enable Amerisure to:

- Improve the quality of service provided to agencies;
- Leverage a modern platform to consolidate and standardize claims handling systems and processes; and
- Obtain better visibility into claims handling operations.

"We welcome Amerisure to the Guidewire family as a ClaimCenter customer," said Steve Sherry, group vice president, Americas Sales, Guidewire Software. "We admire Amerisure's commitment to exceptional service and look forward to helping them best serve their customers' needs."

Guidewire ClaimCenter® is a leading end-to-end claims management system, built from the ground up to meet the specific needs of today's General (Property/Casualty) Insurers. ClaimCenter's flexible business rules enable claims organisations to define, enforce, and continually refine their preferred claim handling practices in order to optimise and monitor their claim processes. ClaimCenter is in use by insurers of all sizes across all product lines to improve speed and accuracy, reduce loss adjustment expense, and enable proactive management of claims. ClaimCenter is available as a standalone system or as part of the Guidewire InsuranceSuite™, and can be integrated to an insurer's legacy systems or third party applications.

About Amerisure

Amerisure Mutual Insurance Company, a stock insurer, is a property and casualty insurance company with experience insuring American businesses since 1912. Amerisure and its affiliates target mid-sized commercial enterprises in manufacturing, construction and healthcare through strategically located Core Service Centers across the United States. For more information, visit www.amerisure.com.

About Guidewire Software

Guidewire builds software products that help General (Property/Casualty) insurers replace their legacy core systems and transform their business. Designed to be flexible and scalable, Guidewire products enable insurers to deliver excellent service, increase market share and lower operating costs. Guidewire InsuranceSuite™ provides the core systems used by insurers as operational systems of record. Additional products provide support for data management, business intelligence, anytime/anywhere access, and guidance and monitoring. More than 150 General (Property/Casualty) insurers around the world have selected Guidewire. For more information, please visit www.guidewire.com. Follow us on Twitter: @Guidewire_PandC.

NOTE: Guidewire, Guidewire Software, Guidewire ClaimCenter, Guidewire PolicyCenter, Guidewire BillingCenter, Guidewire InsuranceSuite, Guidewire PartnerConnect, Guidewire SolutionConnect, Guidewire Live, Live Inside, Before & After, Claim Canvas, Viewpoint, Deliver Insurance Your Way, and the Guidewire logo are trademarks, service marks, or registered trademarks of Guidewire Software, Inc. in the United States and/or other countries.

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