Donegal Insurance Group Selects Guidewire System for Billing

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Guidewire BillingCenter® to deliver flexibility, enhanced customer service, and accelerated speed to market

MARIETTA, Pa. & FOSTER CITY, Calif.--(BUSINESS WIRE)--Feb. 12, 2014-- Guidewire Software, Inc. (NYSE: GWRE), a provider of software products to Property/Casualty insurers, today announced that Donegal Insurance Group has selected Guidewire BillingCenter® to provide it with a new billing system. BillingCenter will allow Donegal to enhance its speed to market.

Donegal successfully implemented Guidewire ClaimCenter® in 2007 and again looked to Guidewire to help it streamline its billing operations. BillingCenter will provide Donegal with a more intuitive and configurable platform, enabling them to further complement the agent and policyholder experience.

"One of the key drivers that led us to choose BillingCenter was our experience with the Guidewire team and ClaimCenter over the past several years," said Sanjay Pandey, senior vice president and chief information officer, Donegal. "We have been continually impressed with Guidewire's technology and architecture and are excited about the vision Guidewire has for its products."

BillingCenter will enable Donegal to:

- Provide even faster response times and more flexibility to customers; and
- Quickly enhance the system to continue delivering outstanding customer service.

"A modern, configurable application like BillingCenter makes it easier for policyholders and agents to work together and for us to provide the best possible experience to our customers," added Pandey.

"We welcome Donegal as a Guidewire BillingCenter customer, and we are pleased to extend our relationship with them," said Dan Gordon, vice president, Product Management, Guidewire Software. "We admire their dedication to increasing service levels for their customers and agents, and we look forward to helping them transform their billing operations."

Guidewire BillingCenter® is a comprehensive billing and receivables management system built on the core design principles of automation, control and flexibility. BillingCenter allows you to deliver insurance your way by making it easier to automate the billing lifecycle; design flexible billing, payment and delinquency plans; manage agent commissions; and enable rapid integration with external payment systems. BillingCenter is available as a standalone system or as part of Guidewire InsuranceSuite™, and can be integrated to a Property/Casualty insurer's legacy systems or third party applications.

About Donegal Insurance Group

Donegal Group Inc. is an insurance holding company whose insurance subsidiaries offer personal and commercial property and casualty lines of insurance in 22 Mid-Atlantic, Midwestern, New England and Southern states. The insurance subsidiaries of Donegal Group Inc. and Donegal Mutual Insurance Company conduct business together as the Donegal Insurance Group. The Donegal Insurance Group has an A.M. Best rating of A (Excellent). For more information, visit: www.donegalgroup.com.

About Guidewire Software

Guidewire builds software products that help Property/Casualty insurers replace their legacy core systems and transform their business. Designed to be flexible and scalable, Guidewire products enable insurers to deliver excellent service, increase market share and lower operating costs. Guidewire InsuranceSuite™ provides the core systems used by insurers as operational systems of record. Additional products provide support for data management, business intelligence, anytime/anywhere access and guidance and monitoring. More than 150 Property/Casualty insurers around the world have selected Guidewire. For more information, please visit www.guidewire.com. Follow us on twitter: @Guidewire_PandC.

NOTE: Guidewire, Guidewire Software, Guidewire ClaimCenter, Guidewire PolicyCenter, Guidewire BillingCenter, Guidewire InsuranceSuite, Guidewire PartnerConnect, Guidewire SolutionConnect, Guidewire Live, Live Inside, Before & After, Claim Canvas, Viewpoint, Deliver Insurance Your Way, and the Guidewire logo are trademarks, service marks, or registered trademarks of Guidewire Software, Inc. in the United States and/or other countries.

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