GUIDEWIRE

Guidewire Announces UnipolSai Assicurazioni S.p.A. Deploys Solution for Claims Management

February 10, 2015

Guidewire ClaimCenter® to enable Italian insurer to optimize operational efficiency and improve customer service

FOSTER CITY, Calif.--(BUSINESS WIRE)--Feb. 10, 2015-- Guidewire Software, a provider of software products to Property/Casualty insurers, today announced that UnipolSai has successfully deployed Guidewire ClaimCenter® as its new platform for claims management in all Agencies and Claims Operations. UnipolSai implemented ClaimCenter for its personal and commercial lines with the support of **Guidewire** and its partners, **GFT Italia** and **Ernst & Young Italia**.

In reviewing its options to build or buy its new claims system, UnipolSai focused on operational efficiency as a key business driver. The company sought a modern claims system that would reduce unnecessary manual processes allowing staff to focus on serving customers. UnipolSai also required a flexible system capable of supporting fluctuating business needs. Guidewire ClaimCenter® was selected to help UnipolSai meet its objectives.

"The solution implemented will not only provide UnipolSai with the flexibility to meet growing business and customer demands, but it will enable us to be compliant with all rules and regulations set forth by the Italian market," said Mario Bocca, Head of Unipol Gruppo CIO.

With Guidewire ClaimCenter®, UnipolSai is now able to:

- Consolidate and standardize claims handling systems and processes on a modern platform;
- Configure system changes internally to better keep pace with changing business and regulatory conditions;
- Eliminate several manual processes so that staff can focus on customer service; and
- Improve operational visibility through better data collection and access capabilities.

"We are pleased to welcome UnipolSai to the Guidewire family and congratulate them on their successful deployment," said Keith Stonell, Managing Director EMEA, Guidewire. "UnipolSai is a leader in its market and acknowledges the positive impact a flexible claims management system can have on its business. We applaud UnipolSai's commitment to improve customer service and operational efficiencies."

Guidewire ClaimCenter® is a leading end-to-end claims management system, built from the ground up to meet the specific needs of today's Property/Casualty insurers. ClaimCenter's flexible business rules enable claims organizations to define, enforce, and continually refine their preferred claim handling practices in order to optimize and monitor their claim processes. ClaimCenter is in use by insurers of all sizes across all product lines to improve speed and accuracy, reduce loss adjustment expense, and enable proactive management of claims. ClaimCenter is available as a standalone system or as part of the Guidewire InsuranceSuite™, and can be integrated to an insurer's legacy systems or third party applications.

About UnipolSai Assicurazioni S.p.A.

UnipolSai Assicurazioni is a subsidiary of the Unipol Group and is the largest insurance company in the Group. The company is a result of the merger of Fondiaria Sai, Unipol Assicurazioni and Milano Assicurazioni. With more than ten million customers and 4,000 insurance agencies and 300 bank branches, Unipol Group is one of the leading insurance and banking groups in Italy. The company was founded in the early 1960s and has been steadily growing over the past 50 years by diversifying and expanding her lines of business.

About Guidewire Software

Guidewire builds software products that help Property/Casualty insurers replace their legacy core systems and transform their business. Designed to be flexible and scalable, Guidewire products enable insurers to deliver excellent service, increase market share and lower operating costs. Guidewire InsuranceSuite™ provides the core systems used by insurers as operational systems of record. Additional products provide support for data management, business intelligence, anytime/anywhere access and guidance and monitoring. More than 180 Property/Casualty insurers around the world have selected Guidewire. For more information, please visit www.guidewire.com. Follow us on twitter: @Guidewire_PandC.

NOTE: Guidewire, Guidewire Software, Guidewire ClaimCenter, Guidewire PolicyCenter, Guidewire BillingCenter, Guidewire InsuranceSuite, Deliver Insurance Your Way, and the Guidewire logo are trademarks or registered trademarks of Guidewire Software, Inc.

Source: Guidewire Software, Inc.

Guidewire Software, Inc.
Diana Stott, +1 650-356-4941
Director, Communications
dstott@guidewire.com