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# La Capitale Selects Guidewire System for Billing Management

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Guidewire BillingCenter to deliver flexibility and enhanced service levels to customers and brokers

QUEBEC CITY & FOSTER CITY, Calif.--(BUSINESS WIRE)--Mar. 24, 2015-- La Capitale General Insurance, a Canadian Property/Casualty (P/C) insurer, and Guidewire Software, Inc. (NYSE: GWRE), a provider of software products to P/C insurers, today announced that La Capitale has selected Guidewire BillingCenter<sup>®</sup> to manage billing operations for La Capitale and its subsidiaries.

La Capitale selected BillingCenter to update and consolidate the technology platform supporting its billing operations to become more responsive to its customers and distribution partners. BillingCenter will provide La Capitale with a more intuitive and configurable platform, enabling them to further complement their customer and distribution service and provide a new offering over the web. The company will be deploying BillingCenter for the P/C sector, with La Capitale General Insurance the first to be implemented.

"We were looking to consolidate the current systems we were using across our companies to a single system that would unify all our disparate billing processes and approaches for our policyholders and distribution partners," said Éric Marcoux, senior director, Information Technology, La Capitale. "BillingCenter, as a highly configurable system, is very intuitive and will make our system replacement process go more quickly and smoothly."

BillingCenter will enable La Capitale to:

- Provide even faster response times and more flexibility to customers and distribution partners;
- Tailor payment practices and methods to customer preferences;
- Provide a better customer service plus a new offering over the web; and
- Provide a more seamless billing process integrated with internal and third party systems.

"Key drivers that led us to choose BillingCenter were its industry reputation and its intuitive interfaces," said Johanne Gauthier, senior director, Billing Services, La Capitale. "We are impressed with Guidewire's technology and architecture and are excited about the vision Guidewire has for its products."

"We welcome La Capitale to the Guidewire family as a BillingCenter customer," said Steve Sherry, group vice president, Americas Sales, Guidewire Software. "We look forward to working with them on transforming their billing processes and providing high levels of service to their customers and distribution partners."

Guidewire BillingCenter® is a comprehensive billing and receivables management system built on the core design principles of automation, control and flexibility. BillingCenter allows you to deliver insurance your way by making it easier to automate the billing lifecycle; design flexible billing, payment and delinquency plans; manage agent commissions; and enable rapid integration with external payment systems. BillingCenter is available as a standalone system or as part of Guidewire InsuranceSuite<sup>™</sup>, and can be integrated to a Property/Casualty insurer's legacy systems or third party applications.

### About La Capitale General Insurance

A subsidiary of La Capitale Civil Service Mutual, La Capitale General Insurance is experiencing impressive growth and now ranks third among property and casualty insurers in Quebec. It also owns other insurance companies, including L'Unique General Insurance in Quebec and Unica Insurance, which is based in Ontario. It employs over 1200 individuals and generates some \$812.4 million in gross written premiums.

### About Guidewire Software

Guidewire builds software products that help Property/Casualty insurers replace their legacy core systems and transform their business. Designed to be flexible and scalable, Guidewire products enable insurers to deliver excellent service, increase market share and lower operating costs. Guidewire InsuranceSuite<sup>™</sup> provides the core systems used by insurers as operational systems of record. Additional products provide support for data management, business intelligence, anytime/anywhere access and guidance and monitoring. More than 180 Property/Casualty insurers around the world have selected Guidewire. For more information, please visit <u>www.guidewire.com</u>. Follow us on twitter: <u>@Guidewire\_PandC</u>.

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