



## FMG Selects Guidewire System for Claims Management

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*Guidewire ClaimCenter® and Claim Portal for Vendors to enhance operational efficiencies and customer service capabilities*

PALMERSTON NORTH, New Zealand & FOSTER CITY, Calif.--(BUSINESS WIRE)--Jun. 3, 2015-- FMG, New Zealand's leading rural insurer, and Guidewire Software, Inc. (NYSE:GWRE), a provider of software products to Property/Casualty insurers, today announced that FMG has selected Guidewire ClaimCenter® as its new claims management system. FMG also selected Guidewire Claim Portal for Vendors™. With this selection, FMG is now a full Guidewire InsuranceSuite™ customer, having deployed BillingCenter and PolicyCenter in 2013 through all lines of its business.

ClaimCenter will replace FMG's in-house claims management system, giving it new capabilities to help it more efficiently and effectively deliver on the service commitments to its clients while improving employee satisfaction.

"We selected ClaimCenter for a number of reasons," said Geoff Yeats, General Manager of Business Information Services, FMG. "Following on from our positive experiences with PolicyCenter and BillingCenter, the adoption of ClaimCenter will help us to continue to enhance our client's service experience and employee satisfaction. Smart tools for smart people."

The new Guidewire products will enable FMG to:

- Leverage industry claims management best practices;
- Implement a modern platform to improve the overall claims experience for policyholders; and
- Obtain better visibility into claims handling operations.

"We enjoy our relationship with FMG and look forward to our continued work together as FMG transforms its claims operations," said Ian Tavener, vice president, Asia Pacific Operations, Guidewire Software. "We admire FMG's commitment to providing exceptional service to clients through an improved employee experience supported by Guidewire."

Guidewire ClaimCenter is a leading end-to-end claims management system, built from the ground up to meet the specific needs of today's Property/Casualty insurers. ClaimCenter's flexible business rules enable claims organizations to define, enforce, and continually refine their preferred claim handling practices in order to optimize and monitor their claim processes. ClaimCenter is in use by insurers of all sizes across all product lines to improve speed and accuracy, reduce loss adjustment expense, and enable proactive management of claims. ClaimCenter is available as a standalone system or as part of Guidewire InsuranceSuite™, and can be integrated to an insurer's legacy systems or third party applications.

### About FMG

Formed by farmers for farmers over a century ago, today FMG is New Zealand's leading rural insurer. Unlike most insurance companies in New Zealand, which are owned offshore and distribute products and services through brokers, FMG prides itself on being New Zealand owned and operated, and deals directly with clients. FMG is a mutual and has a proud history of innovation and helping clients achieve their goals. For more information, please visit [www.fmg.co.nz](http://www.fmg.co.nz).

### About Guidewire Software

Guidewire builds software products that help Property/Casualty insurers replace their legacy core systems and transform their business. Designed to be flexible and scalable, Guidewire products enable insurers to deliver excellent service, increase market share and lower operating costs. Guidewire InsuranceSuite™ provides the core systems used by insurers as operational systems of record. Additional products provide support for data management, business intelligence, anytime/anywhere access and guidance and monitoring. More than 180 Property/Casualty insurers around the world have selected Guidewire. For more information, please visit [www.guidewire.com](http://www.guidewire.com). Follow us on twitter: [@Guidewire\\_PandC](https://twitter.com/Guidewire_PandC).

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