



Zurich Chooses Single Platform to Streamline Core Systems, Service and Products

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German insurer to leverage integrated Guidewire solution to offer customer more holistic experience

BONN, Germany & LONDON--(BUSINESS WIRE)--Apr. 5, 2016-- Zurich Gruppe Deutschland, and Guidewire Software, Inc. (NYSE: GWRE), a provider of software products to general insurers, today announced that Zurich Gruppe Deutschland has selected Guidewire InsuranceSuite™ as its new platform for underwriting, policy administration, claims management, and billing.

Zurich Gruppe Deutschland chose InsuranceSuite as part of an organisation-wide business transformation programme. This consolidated infrastructure will replace all existing policy and claims systems, as well as a number of billing systems, and will be deployed simultaneously. It will be applied across all lines of business, starting with non-motor personal lines.

"After considering a range of options, we chose Guidewire InsuranceSuite for the strength of the solution and the proven ability of Guidewire to deliver," commented Horst Nußbaumer, COO Zurich. "This single suite of integrated systems, will allow for a simplified infrastructure and streamlined business processes across all our lines of business."

InsuranceSuite will enable Zurich Gruppe Deutschland to:

- Offer uncomplicated services and products, making life easier for customers;
- Deliver a better service experience to agents and brokers; and
- Boost operational efficiency by standardising policy administration, claims handling processes and billing management on a shared platform.

"Increasingly, customers expect flexibility and clarity from their insurer," said Dr. Klaus Endres, CEO Personal Lines Zurich. "We are impressed, not just by the capability of Guidewire's core products, but also by their commitment to developing products that sustain insurers into the future. Guidewire's focus will ensure we can offer our customers the straight-through processing, omni-channel capabilities and digitalised experience they want. Our focus will ensure the simplicity and structure in our products and services that improve the overall customer experience."

"We are delighted to welcome Zurich Gruppe Deutschland as a Guidewire customer," remarked Keith Stonell, managing director, EMEA, Guidewire Software. "Their determination to both streamline their core infrastructure and respond to digitalisation in customer demand positions them well both now and in the future."

Guidewire InsuranceSuite powers the mission-critical operations of general insurers competing in today's market. The suite was designed using a modular approach, enabling insurers to select individual applications -- Guidewire PolicyCenter®, Guidewire BillingCenter®, and Guidewire ClaimCenter® -- or a pre-integrated set, driven by their requirements and priorities. InsuranceSuite provides the flexibility insurers need to deliver insurance the way they want to, by rapidly delivering better products and service to their policyholders and agents, while improving underwriting discipline and lowering operational costs.

About Zurich Gruppe Deutschland

Zurich Germany is a company of the Zurich Insurance Group (Zurich). With a gross written premium (GWP) of more than 6.2 billion Euro, investments of about 31 billion Euro and about 5,500 employees Zurich is a leading multi-line insurer in Germany. It serves innovative premium solutions in insurance, protection and risk management. Customer orientation and service quality are our number one priorities.

About Guidewire Software

Guidewire delivers the software general insurers need to adapt and succeed in a time of rapid industry change. We combine three elements – core processing, data and analytics, and digital engagement – into a technology platform that enhances insurers' ability to engage and empower their customers and employees. More than 200 general insurers around the world have selected Guidewire. For more information, please visit www.guidewire.com. Follow us on twitter: [@Guidewire_PandC](https://twitter.com/Guidewire_PandC).

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