Guidewire Wins Three Celent XCelent Awards for Claims Management

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Celent report recognizes Guidewire ClaimCenter® with top honors for Functionality, Customer Base, and Service

FOSTER CITY, Calif.--(BUSINESS WIRE)--Feb. 6, 2017-- Guidewire Software (NYSE:GWRE), a provider of software products to Property/Casualty (P/C) insurers, today announced that it has been named the winner of three 2016 XCelent Awards in Celent's *Claims Systems Vendors: North American P&C Insurance 2016*[1] report. Guidewire ClaimCenter® was recognized as the top solution out of 27 vendors in the Breadth of Functionality, Customer Base, and Depth of Service categories. Read an excerpt from the report here.

The XCelent Functionality Award for the best solution in the "Breadth of Functionality" category is based on several criteria, including the power and ease of use of rules, workflow, product configuration, and document management capabilities; basic, advanced, and additional functionality for the base offering; references' view of features and functions; and number of deployments for various personal and commercial lines of business.

The XCelent Customer Base Award for the leading solution in the "Customer Base" category considered the number of North American customers across various tiers and using various versions; the number of North American customers in implementation; and the number of customers outside North America to select the top performer in this category. Guidewire has won the award in this category in the last four North American Claims Systems Vendors reports that Celent has published.

The XCelent Service Award for the top solution in the "Depth of Service" category examined the number of professional services staff, references' views of quality and timeliness of service request responses, and overall evaluation of professional services capabilities in order to select the category's winner. Celent's view of the claims systems vendors' service capabilities were also taken into account.

"ClaimCenter remains one of the strongest claim systems in the North American market," said Donald Light, director of the Americas, Property/Casualty Practice, Celent and coauthor of the report. "It offers a clean and intuitive user interface, the latest version is natively capable of being deployed in a public cloud, and has one of the largest installed customer bases of insurers in North America."

"We are honored to receive this recognition from Celent," said Brian Desmond, chief marketing officer, Guidewire. "The reason we exist is to help our customers adapt and succeed in a rapidly changing industry. We are committed to serving them by continually improving the software and services they need to increase speed-to-market, improve customer and agent engagement, and lower operating costs."

About Guidewire Software

Guidewire delivers the software that Property/Casualty (P/C) insurers need to adapt and succeed in a time of rapid industry change. We combine three elements – core operations, data and analytics, and digital engagement – into a technology platform that enhances insurers' ability to engage and empower their customers and employees. More than 260 P/C insurers around the world have selected Guidewire. For more information, please visit https://www.guidewire.com. Follow us on twitter: @Guidewire_PandC.

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[1] Claims System Vendors – North American P&C Insurance 2016, Celent, Karlyn Carnahan and Donald Light, December, 2016.

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