



National Indemnity Company Selects Guidewire Systems for Claims Management, Analytics, and Enhanced User Experience

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Guidewire Core and Digital products to enhance operational efficiencies and customer service capabilities

OMAHA, Neb. & FOSTER CITY, Calif.--(BUSINESS WIRE)--May 5, 2017-- National Indemnity Company (NICO), and Guidewire Software, Inc. (NYSE:GWRE), a provider of software products to Property and Casualty (P&C) insurers, today announced that NICO has selected Guidewire ClaimCenter® and Business Intelligence for ClaimCenter as its new claims management and analytics systems. The company also selected Guidewire Claim Portal™ for Policyholders, Claim Portal for Agents, and Claim Portal for Vendors as its new customer-, agent-, and vendor-facing portals for claims functions.

The Guidewire Core and Digital products will replace NICO's legacy claims management system, offering the company new capabilities to help it more efficiently and effectively deliver on its service commitments to clients, agents, and vendors. NICO is implementing the products for its commercial lines of business in all states in which it operates.

"We are impressed with ClaimCenter's out-of-the-box functionality, flexibility, and configurability, and confident that the system will provide the functionality and performance we need," said Tracy Gulden, vice president, NICO. "Guidewire's product maturity, market share, and track record of successful implementations were also attractive to us."

The Guidewire Core and Digital products will enable NICO to:

- Leverage industry claims management best practices to obtain better visibility into claims handling operations through robust business rules and workflow capabilities;
- Improve operational efficiencies, enhance data and analytics, and reduce overall costs by standardizing on a modern software technology platform that offers comprehensive out-of-the-box capabilities; and
- Empower policyholders, agents, and vendors with self-service claim functionality.

"We welcome NICO as a ClaimCenter and Claim Portal customer," said Ken Shapiro, group vice president, Americas Sales, Guidewire Software. "We look forward to helping NICO adapt and succeed in its journey to enhance its user experience capabilities."

About National Indemnity Company

National Indemnity Company (NICO) boasts an A++XV financial strength rating by A.M. Best*. Located in Omaha, NE, National Indemnity Company offers a wide selection of commercial insurance products that agents and insureds have depended on for decades.

*As of December 22, 2016. For the latest rating, access www.ambest.com.

About Guidewire Software

Guidewire delivers the software that Property and Casualty (P&C) insurers need to adapt and succeed in a time of rapid industry change. We combine three elements – core operations, data and analytics, and digital engagement – into a technology platform that enhances insurers' ability to engage and empower their customers and employees. More than 260 P&C insurers around the world have selected Guidewire. For more information, please visit www.guidewire.com. Follow us on twitter: [@Guidewire_PandC](https://twitter.com/Guidewire_PandC).

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Guidewire Software, Inc.
Diana Stott, +1-650-356-4941
Director, Communications
dstott@guidewire.com