



Mitchell Launches Guidewire Marketplace Accelerators to Meet Growing Consumer Demand for Mobile Transactions

October 5, 2017

Mitchell publishes the first accelerator for Guidewire Digital - to help Guidewire customers enable consumer first notice of loss with guided photo capture and photo estimating

SAN DIEGO & FOSTER CITY, Calif.--(BUSINESS WIRE)--Oct. 5, 2017-- Mitchell, a Guidewire PartnerConnect™Solution Partner and leading provider of technology, connectivity and information solutions to the [Property & Casualty \(P&C\)](#) claims and [Collision Repair](#) industries, and Guidewire Software, Inc. (NYSE: GWRE), a provider of software products to P&C insurers, today announced that Mitchell has successfully completed the *Ready for Guidewire* validation process for two new accelerators.

The Mitchell Consumer Self-Service Accelerators make it easier for an insurance company using Guidewire ClaimCenter® and Guidewire Claim Portal to meet increasing consumer needs for mobile transactions, with a single out-of-the-box implementation of Mitchell's [Mobile First Notice of Loss \(FNOL\) and Photo-Based Estimating solutions](#) with little-to-no additional integration work, reducing implementation time and effort.

"The Mitchell Consumer Self-Service Accelerator expands upon Mitchell and Guidewire's strategic alliance providing advanced, integrated solutions designed to optimize workflows and improve decisions across the end-to-end insurance claims process," said Debbie Day, executive vice president and general manager, Auto Physical Damage, Mitchell International. "This out-of-the-box solution improves the implementation time for insurers to adopt the latest consumer self-service technologies in the claims workflow."

Mitchell's *Ready for Guidewire* accelerators support insurers by enabling:

- Guided Photo Capture to walk the consumer through the photo submission process to help ensure proper photos are taken;
- Automatic creation of appraisal assignments in both ClaimCenter and Mitchell WorkCenter™, including Photo Estimating, allowing for low-touch claims processing; and
- Consumer-provided information from the Mitchell Mobile FNOL workflow automatically available to ClaimCenter as presented in Guidewire Claim Portal.

"We commend Mitchell for preparing the first *Ready for Guidewire* accelerators for our digital offerings," said Ayan Sarkar, vice president and business owner, Digital, Guidewire Software. "This helps our mutual auto insurance customers advance further in being customer-centric and drive self-service and automation. Guidewire and Mitchell are committed to working together to help P&C insurers adapt and succeed in this rapidly changing environment."

"The Mitchell Consumer Self-Service Accelerators were developed to help insurers remain at the forefront of the claims self-service revolution by addressing workflow integration needs as well as the demands of today's connected consumer," said Becky Mattick, director, Global Solution Alliances. "We are pleased to add these accelerators to Guidewire Marketplace™ to benefit existing and future customers."

Mitchell is now eligible to use the *Ready for Guidewire* validation mark. This designates that the offerings have been through a rigorous review process that supports readiness for integration with Guidewire InsuranceSuite™ and Digital products. Customers can download additional information about the Mitchell Accelerators on the Guidewire Marketplace.

About Mitchell International

Headquartered in San Diego, California, Mitchell International, Inc. delivers smart technology solutions that simplify and accelerate claims handling and repair processes, driving more accurate, consistent and cost-effective resolutions. Mitchell integrates deep industry expertise into its workflow solutions, providing unparalleled access to data, advanced analytics and decision support tools. Mitchell's comprehensive solution portfolio and robust SaaS infrastructure connect its customers in ways that enable tens of millions of electronic transactions to be processed each month for more than 300 insurance companies, over 30,000 collision repair facilities and countless other Property & Casualty industry supply partners across the Americas and Europe. For more information, please visit www.mitchell.com.

About Guidewire PartnerConnect and *Ready for Guidewire*

Guidewire PartnerConnect™ is a global network of select partner companies that provide consulting services and solutions to enhance, extend, and complement the capabilities of Guidewire products. Our worldwide partner community helps contribute to the success of our mutual customers in the general insurance industry by delivering Guidewire software implementations, value-add solution and technology offerings, and guidance on insurance industry best practices.

Ready for Guidewire accelerators developed by PartnerConnect Solution members have been rigorously reviewed by Guidewire, adhere to Guidewire software design principles, and meet established criteria. The accelerators are published on Guidewire Marketplace and are available for download by Guidewire customers at no charge.

Guidewire PartnerConnect is an invitation-only program. For more information about Guidewire PartnerConnect please visit www.guidewire.com/partners/.

About Guidewire Software

Guidewire delivers the software that Property and Casualty (P&C) insurers need to adapt and succeed in a time of rapid industry change. We combine three elements – core processing, data and analytics, and digital engagement – into a technology platform that enhances insurers' ability to engage and empower their customers and employees. More than 300 P&C insurers around the world have selected Guidewire. For more information, please visit www.guidewire.com. Follow us on twitter: [@Guidewire_PandC](https://twitter.com/Guidewire_PandC).

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