# **GUIDEWIRE**

## Guidewire Software Announces Symbility as New Guidewire PartnerConnect Solution Partner

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Symbility integrates Claims Connect® with Guidewire ClaimCenter® enabling enhanced collaboration to streamline property claims and improve customer experience

TORONTO & FOSTER CITY, Calif.--(BUSINESS WIRE)--Nov. 13, 2017-- Guidewire Software, Inc. (NYSE: GWRE), a provider of software products to Property and Casualty (P&C) insurers, today announced that Symbility Solutions (TSX.V: SY), a global software company focused on modernizing the insurance industry, has joined the Guidewire PartnerConnect<sup>™</sup> program as aSolution partner.

Symbility Claims Connect®, a robust workflow management solution enabling end-to-end collaboration across participants in the property claims process, is the first property claim and estimating solution to have a *Ready for Guidewire* accelerator. With this accelerator, insurers looking to integrate Guidewire ClaimCenter® with Symbility Claims Connect® can do so in less time and at a reduced cost. The accelerator gives Guidewire customers the ability to push claims, either automatically or manually, from ClaimCenter to Claims Connect, and receive updates in ClaimCenter, reducing adjuster workload.

"Our new partnership is designed to jumpstart the integration process between Guidewire ClaimCenter and Symbility Claims Connect. The P&C industry has been asking for this for some time and our joint customers in North America will stand to benefit," said James Swayze, CEO of Symbility Solutions. "By significantly improving the implementation time, carriers can now gain more operational efficiencies by enabling a faster, true end-to-end insurance claims process."

Symbility's Ready for Guidewire accelerator supports insurers by enabling faster integration to Claims Connect for:

- Seamless interaction between ClaimCenter and Claims Connect for assignments, real-time notifications of important events, and estimates;
- A consistent property claims process with all claim participants and work consolidated in a single claim file;
- · Faster, more accurate claims settlements along with improved customer experience; and
- · Access to insight into field and vendor operations.

Symbility's Claims Connect integration accelerator has successfully completed the *Ready for Guidewire* accelerator validation process and is eligible to use the *Ready for Guidewire* validation mark. This designates that the offering has been through a rigorous review process that supports readiness for integration with Guidewire InsuranceSuite<sup>TM</sup> products.

"We are excited to welcome Symbility as a Guidewire PartnerConnect *Solution* partner," said Neil Betteridge, vice president, Strategy, Guidewire Software. "With this partnership and new accelerator, now available on Guidewire Marketplace, Symbility will help us improve the property claims process for our joint insurer clients, and their customers."

## About Symbility

Symbility (TSX.V: SY) believes in creating world-class experiences that simplify business and improve lives. With a history in modernizing insurance claims solutions for the property and health industries, Symbility has established itself as a partner that puts security, efficiency and customer experience first. Symbility <u>PROPERTY</u> <sup>TM</sup> brings smarter thinking to property insurance. Symbility<u>HEALTH</u> <sup>TM</sup> helps benefits professionals build their brands and businesses. Our strategic services team, Symbility <u>INTERSECT</u> <sup>TM</sup> empowers a variety of businesses with smarter mobile and IoT product development strategy, design thinking and engineering excellence. With our three segments pushing industries forward, Symbility proves that change for the better is entirely possible. <u>symbilitysolutions.com</u>

### About Guidewire PartnerConnect and Ready for Guidewire

Guidewire PartnerConnect<sup>™</sup> is a global network of select companies that provide consulting services and solutions to enhance, extend, and complement the capabilities of Guidewire products. Our worldwide community helps contribute to the success of our mutual customers in the P&C insurance industry by delivering Guidewire software implementations, value-add solution and technology offerings, and guidance on insurance industry best practices.

Ready for Guidewire accelerators developed by PartnerConnect Solution members have been rigorously reviewed by Guidewire, adhere to Guidewire software design principles, and meet established criteria. The accelerators are published on Guidewire Marketplace and are available for download by Guidewire customers at no charge.

Guidewire PartnerConnect is an invitation-only program. For more information about Guidewire PartnerConnect please visit www.guidewire.com/partners/.

### About Guidewire Software

Guidewire delivers the software that Property and Casualty (P&C) insurers need to adapt and succeed in a time of rapid industry change. We combine three elements – core operations, data and analytics, and digital engagement – into a technology platform that enhances insurers' ability to engage and empower their customers and employees. More than 300 P&C insurers around the world have selected Guidewire. For more information, please visit <u>www.guidewire.com</u>. Follow us on twitter: <u>@Guidewire\_PandC</u>.

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Guidewire Software Diana Stott, +1 650-356-4941 Director, Communications dstott@guidewire.com