



Mutual of Enumclaw Insurance Selects Guidewire Products for Claims Management and Digital Vendor Experience

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Washington-based P&C insurer selects Guidewire Core and Digital products to provide real-time service and transparency to members and vendors, and better curate claims

ENUMCLAW, Wash. & FOSTER CITY, Calif.--(BUSINESS WIRE)--Mar. 22, 2018-- Mutual of Enumclaw Insurance, a mutual insurance company offering products for individuals, families, farms, and businesses, and Guidewire Software, Inc. (NYSE:GWRE), a provider of software products to Property and Casualty (P&C) insurers, today announced that Mutual of Enumclaw has selected Guidewire ClaimCenter™ as its new claims management system and Guidewire VendorEngage™ to provide omnichannel digital service to its vendors.

Mutual of Enumclaw selected ClaimCenter to ensure efficient and effective claims processing, while also removing the risk of obsolescence presented by its aging claims system. The new system will also provide greater visibility into the company's claims process to improve claims management by expediting cycle times and improving claims outcomes. Mutual of Enumclaw also anticipates increased transparency for its members, agents, and vendors, resulting in an improved member experience. VendorEngage will facilitate real-time, easy communication between vendors, adjusters, and policyholders.

"The greatest risk in choosing a processing system like this is whether or not the vendor will be around in 10 years to support it," said David Wilson, chief information officer, Mutual of Enumclaw. "Guidewire is different, and already proved itself when we deployed Guidewire BillingCenter™ several years ago. In fact, based on our experience with BillingCenter, we did not consider any other options outside of ClaimCenter."

Wilson continued, "Like BillingCenter, ClaimCenter is straightforward to integrate with and understand, making it easy to use for our claims experts and easy to manage for our IT department. It easily meets all of our requirements for a modern claims system."

"We are excited that Mutual of Enumclaw has decided to extend its use of Guidewire to its claims processes," said Steve Sherry, chief sales officer, Guidewire Software. "The company is clearly committed to meeting its policyholder, agent, and employee needs and protecting members' security."

About Mutual of Enumclaw Insurance Company

Mutual of Enumclaw was founded in 1898 by a group of local farmers who wanted to look out for each other. Although the organization has steadily grown since then, that same spirit exists today. Mutual of Enumclaw operates in Washington, Oregon, Idaho, Utah, and Montana and offers insurance products for individuals, families, farms, and businesses exclusively through local independent agents. The organization has been recognized for being one of the top 100 employers in the state of Washington. For more information about Mutual of Enumclaw, please visit www.mutualofenumclaw.com.

About Guidewire Software

Guidewire delivers the software that Property and Casualty (P&C) insurers need to adapt and succeed in a time of rapid industry change. We combine three elements – core operations, data and analytics, and digital engagement – into a technology platform that enhances insurers' ability to engage and empower their customers and employees. More than 300 P&C insurers around the world have selected Guidewire. For more information, please visit www.guidewire.com. Follow us on twitter: [@Guidewire_PandC](https://twitter.com/Guidewire_PandC).

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