



## Guidewire Software Announces Addition of Clairus Group as New Solution Alliance Partner

September 28, 2018

*Clairus Group delivers its first Ready for Guidewire accelerator to help P&C insurers streamline their glass claims management process and increase customer service levels*

LAVAL, Québec & FOSTER CITY, Calif.--(BUSINESS WIRE)--Sep. 28, 2018-- Guidewire Software, Inc. (NYSE: GWRE), provider of the industry platform Property and Casualty (P&C) insurers rely upon, and the Clairus Group, provider of glass claims management solutions to P&C insurers and fleet management companies in North America, today announced that Clairus Group has joined Guidewire PartnerConnect™ as aSolution partner. The companies also announced that Clairus Group's new *Ready for Guidewire* validated integration is now available to customers in the Guidewire Marketplace.

With the *Ready for Guidewire* accelerator, P&C insurers can quickly integrate Clairus' Conversense glass web portal with Guidewire ClaimCenter™ allowing them to leverage the portal to facilitate self-service authorizations for glass service providers based on strict business rules. As a result, vendors can instantly confirm coverage and produce a quote in less than three minutes. Additionally, authorized vendors can update the claim within ClaimCenter and submit invoicing information, reducing in-house insurer workload and quickly clearing reserving requirements for the insurer, all while providing a seamless customer experience to the policyholder.

"Guidewire is a key partner for our business," said Pierre Voyer, Executive Vice-President, Clairus Group. "Our *Ready for Guidewire* accelerator brings a valuable offering to Guidewire ClaimCenter customers, enabling a faster integration and implementation of the end-to-end insurance automotive glass claims process."

The Clairus Group accelerator for ClaimCenter helps insurers:

- Streamline their glass claims management process;
- Improve operational efficiency and productivity;
- Reduce claims management costs; and
- Significantly improve the overall customer experience.

"We are pleased to welcome Clairus Group to the Guidewire PartnerConnect Solution program," said Neil Betteridge, Vice President, Strategy, Guidewire Software. "We recognize their expertise in transforming the traditional glass claims handling model and look forward to this integration helping more insurers drive improvements in customer experience, and operational efficiency."

### About Clairus Group

The Clairus Group provides leading glass claims management solutions to P&C insurers and fleet management companies in North America. With a focus on continual improvement and transparency, the organization works closely with its partners and the industry as a whole to enhance best practices and overall client experiences. Clairus Group's proprietary, online-based, white-label platform facilitates self-service authorizations for glass service providers based on strict business rules, resulting in greater productivity and creating seamless customer experiences that go beyond the traditional call center model.

The Clairus Group's claims accelerators enable ease of integration, improve processing time, and enable insurers to internalize the management of exception cases with minimal training, ensuring that their own customer philosophy is maintained. The business intelligence that is gathered via the platform, combined with the organization's expertise, becomes a powerful base for enhanced proactive decision-making and performance management. For more information, please visit <https://www.clairusgroup.com/index.html>.

### About Guidewire PartnerConnect and *Ready for Guidewire*

Guidewire PartnerConnect™ is a global network of select companies that provide consulting services and solutions to enhance, extend, and complement the capabilities of Guidewire products. Our worldwide community helps contribute to the success of our mutual customers in the P&C insurance industry by delivering Guidewire software implementations, value-add solution and technology offerings, and guidance on insurance industry best practices.

*Ready for Guidewire* accelerators developed by PartnerConnect Solution members have been rigorously reviewed by Guidewire, adhere to Guidewire software design principles, and meet established criteria. The accelerators are published in the Guidewire Marketplace and are available for download by Guidewire customers at no charge.

Guidewire PartnerConnect is an invitation-only program. For more information about Guidewire PartnerConnect please visit <http://www.guidewire.com/partners/>.

### About Guidewire Software

Guidewire delivers the industry platform that Property and Casualty (P&C) insurers rely upon to adapt and succeed in a time of accelerating change. We provide the software, services, and partner ecosystem to enable our customers to run, differentiate, and grow their business. We are privileged to serve more than 350 companies in 32 countries. For more information, please visit [www.guidewire.com](http://www.guidewire.com) and follow us on twitter: [@Guidewire\\_PandC](https://twitter.com/Guidewire_PandC).

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Clairus Group

Sindy Houle, 1-800-667-7858 x 7100

Sr. Director, Insurance & Strategic Projects

[houles@uniban.ca](mailto:houles@uniban.ca)

or

Guidewire Software, Inc.

Diana Stott, +1-650-356-4941

Director, Communications

[dstott@guidewire.com](mailto:dstott@guidewire.com)