



## COUNTRY Financial Selects Guidewire Solution for Claims Management

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*Guidewire ClaimCenter™ to help insurance and financial services provider enhance operational efficiencies and enrich user experience*

FOSTER CITY, Calif.--(BUSINESS WIRE)--Oct. 10, 2018-- COUNTRY Financial, an Illinois-based insurance and financial services provider, and Guidewire Software, Inc. (NYSE: GWRE), provider of the industry platform Property and Casualty (P&C) insurers rely upon, today announced that COUNTRY Financial has selected Guidewire ClaimCenter™ as its new claims management solution to replace its homegrown system. The company will implement the solution by line of business, beginning with Auto.

"Guidewire's product maturity, market share and industry-proven track record of successful implementations were important factors in our decision-making process," said Steve Denault, executive vice president, Enterprise Customer Operations, COUNTRY Financial. "Our customers' claims experience has always been extremely critical to our value proposition, resulting in high scores in J.D. Power's annual claims satisfaction rankings. ClaimCenter gives us a modern software technology platform to continue delivering value to our claims organization and enriching the overall experience for our employees and customers."

Brad Hildestad, chief information officer of COUNTRY Financial, said, "With ClaimCenter, we have a solution that does the heavy lifting for our claims department employees, streamlining and automating time-consuming manual processes and freeing them to focus on serving our customers. ClaimCenter gives us the crucial ability to implement technology changes and access previously unstructured and unusable claims data to reduce leakage and identify fraud quickly and easily."

Hildestad added, "We will also be able to take advantage of the accelerators available in the Guidewire Marketplace™ to work with InsurTechs currently influencing the claims market that are a part of the industry-leading Guidewire PartnerConnect™ partner ecosystem."

"We welcome COUNTRY Financial to the Guidewire customer family," said Steve Sherry, Chief Sales Officer, Guidewire Software. "We are humbled that ClaimCenter will help COUNTRY Financial continue its mission to protect its customers and help meet their financial security needs."

### About COUNTRY Financial

COUNTRY Financial is a marketing name for COUNTRY Life Insurance Company®, COUNTRY Mutual Insurance Company® and their respective subsidiaries, located in Bloomington, Ill. COUNTRY Financial serves about one million households and businesses throughout the United States and offers a wide range of insurance and financial products and services. For more information, please visit [www.countryfinancial.com](http://www.countryfinancial.com).

### About Guidewire Software

Guidewire delivers the industry platform that Property and Casualty (P&C) insurers rely upon to adapt and succeed in a time of accelerating change. We provide the software, services, and partner ecosystem to enable our customers to run, differentiate, and grow their business. We are privileged to serve more than 350 companies in 32 countries. For more information, please visit [www.guidewire.com](http://www.guidewire.com) and follow us on twitter: [@Guidewire\\_PandC](https://twitter.com/Guidewire_PandC).

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