



## **CIRMA Selects Guidewire InsurancePlatform for Claims Management, Data and Analytics, and Digital Engagement**

November 15, 2018

*Leading Connecticut-based member-owned municipal insurer to leverage Guidewire Core, Data, and Digital products to increase business efficiency and enrich user experience*

NEW HAVEN, Conn. & FOSTER CITY, Calif.--(BUSINESS WIRE)--Nov. 15, 2018-- The Connecticut Interlocal Risk Management Agency (CIRMA), a leading member-owned municipal insurance provider in Connecticut, and Guidewire Software, Inc. (NYSE: GWRE), provider of the industry platform Property and Casualty (P&C) insurers rely upon, today announced that CIRMA has selected Guidewire InsurancePlatform™ to replace its existing systems and modernize the way it does business. Guidewire PartnerConnect™ Select Consulting Partner Blackcomb Consultants, will be leading the implementation project.

CIRMA selected Guidewire ClaimCenter™ as its new claims management system along with Guidewire DataHub™ and Guidewire InfoCenter™ for enterprise-wide data management and business intelligence. The company also selected Guidewire CustomerEngage™ and Guidewire VendorEngage™ to provide omnichannel digital service to its customers and vendors. In addition, CIRMA selected Guidewire Predictive Analytics™ for Claims that will embed predictive insights into ClaimCenter to create a [Smart Core](#)™ system. The company will deploy the products to its workers' compensation and liability auto property lines of business.

"Guidewire's product maturity, market share, and track record of successful implementations were important factors in our decision-making process," said David Demchak, president and chief executive officer, CIRMA. "We are confident that this strategic relationship, with a vendor offering intuitive, forward-thinking products to support our business model, will provide CIRMA with the ability to support our present and future needs, strategic initiatives, and offer a better digital customer service experience to our members. Lastly, we will be able to integrate with best-in-class partners that are a part of the industry-leading Guidewire PartnerConnect™ partner ecosystem."

Pamela Keyes, vice president, Risk Management and Business Analytics, CIRMA, said, "By selecting Guidewire, we will be able to take advantage of the new, technologically-advanced and highly-configurable features and functionalities offered by ClaimCenter. It will enable us to design workflows and integrate all of our systems together, thereby streamlining our claims reporting process to improve efficiency for all lines of business, as well as enhancing and expediting decision-making."

"We are gratified that CIRMA has entrusted us with implementing their InsurancePlatform products," said Saroj Mohanty, Managing Partner and Principal Consultant, Blackcomb Consultants. "By selecting Guidewire and Blackcomb, CIRMA will be better able to meet the insurance needs of its municipal members in a rapidly-changing insurance market."

"We welcome CIRMA to the Guidewire customer family and applaud its recognition of the advantages of running its business with InsurancePlatform," said Steve Sherry, chief sales officer, Guidewire Software. "We admire CIRMA's commitment to providing risk financing and management services to Connecticut's municipalities, public schools, and local public agencies, and look forward to helping the company meet and exceed its business objectives."

### **About Connecticut Interlocal Risk Management Agency (CIRMA)**

The Connecticut Interlocal Risk Management Agency (CIRMA) was established in 1980 in response to the municipal insurance crisis of the time. Our members' loyalty and participation has enabled CIRMA to become Connecticut's leading provider of municipal risk financing and risk management services. CIRMA operates two risk pools, the Workers' Compensation and the Liability-Auto-Property pool. We also provide third party claims administration and risk management services to self-insured municipalities.

As a member-owned and governed association of Connecticut municipalities, school districts, and local public agencies, CIRMA's mission is to meet the risk financing and risk management needs of our members. Today, our Assets under Management total over \$390 million, providing a base for stable rates, high capacity, and assured availability of quality insurance coverage. We provide coverage and services to 384 municipal, school, and local public agency members. For more information, please visit <http://cirma.ccm-ct.org/>.

### **About Blackcomb Consultants**

With offices in Chicago, Dallas and India, Blackcomb Consultants is a leading enterprise technology Guidewire-centric solutions and services partner. Key service offerings include Core Systems Implementations, Program/Project Management, Organizational Change Management, Performance Improvement, Upgrades, Production Support and Cloud-Hosted Services for Property and Casualty Insurance Carriers. Our Dallas-based Development & Hosting Center allows us to deliver proven, cost-efficient solutions for implementing and upgrading Guidewire software applications, for P&C Carriers of all sizes. Blackcomb combines proven insurance technology experience with deep industry expertise, to deliver custom solutions that meet your key business, technical and financial priorities. We work to be a perfect fit with each client's internal culture, and create ideal and lasting professional relationships. For more information, please visit [www.blackcombconsultants.com](http://www.blackcombconsultants.com).

### **About Guidewire Software**

Guidewire delivers the industry platform that Property and Casualty (P&C) insurers rely upon to adapt and succeed in a time of accelerating change. We provide the software, services, and partner ecosystem to enable our customers to run, differentiate, and grow their business. We are privileged to serve more than 350 companies in 32 countries. For more information, please visit [www.guidewire.com](http://www.guidewire.com) and follow us on twitter: [@Guidewire\\_PandC](https://twitter.com/Guidewire_PandC).

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