



Promutuel Insurance Extends Guidewire PolicyCenter to Support Personal Lines Including Data Management and Policyholder Digital Engagement

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QUÉBEC CITY, Québec & FOSTER CITY, Calif.--(BUSINESS WIRE)--Feb. 12, 2019-- Promutuel Insurance, one of Quebec's largest Property and Casualty (P&C) insurers, and Guidewire Software, Inc. (NYSE: GWRE), provider of the industry platform P&C insurers rely upon, today announced that Promutuel Insurance has extended deployment of Guidewire PolicyCenter™ to its personal lines of business. The company also completed deployment of two additional products: Guidewire DataHub™ will integrate claims and policy data to support an enterprise-wide data management strategy, and Guidewire CustomerEngage™ will provide a state-of-the-art digital experience for customers. The implementation projects were led by Guidewire PartnerConnect™ Consulting Advantage member, V-NEO/GFT.

Promutuel Insurance previously deployed PolicyCenter to its commercial and farm lines of business in 2017, implementing a system that would help increase operational efficiencies and continue its ongoing business transformation initiative. The company has been live with Guidewire ClaimCenter™ since 2012.

"By implementing the Guidewire products, we have been able to increase operational efficiency and rating accuracy by removing manual processes," said Serge Gagné, Business Owner, Insurance Solutions and Projects Director, Promutuel Insurance. "Our agents and brokers are now able to do all of their work in PolicyCenter, ensuring that all underwriting processes are done appropriately from any channel."

Gagné continued, "By following a mainly out-of-the-box implementation approach, using configuration to make changes rather than customization, we experienced a smooth implementation from start to finish and were able to complete the project on time and on budget."

"As a longtime partner to Promutuel Insurance, we are honored to continue to work with them on their business transformation journey," said Marc Hughes, Executive Vice-President, V-NEO/GFT.

"We congratulate Promutuel Insurance on its successful deployment of DataHub and CustomerEngage and extending the implementation of PolicyCenter to its personal and surety lines of business," said Mike Polelle, Chief Delivery Officer, Guidewire Software. "We admire the company's commitment to serving its mutual members across the province of Québec and protecting the things Quebecers hold dearest. We look forward to watching the company continue to adapt and succeed in a rapidly changing insurance marketplace."

About Promutuel Insurance

Promutuel Insurance is among the largest property and casualty insurers in Québec. Known for its financial strength, high quality products and customer service excellence, it employs more than 1,910 people and serves more than 630,000 insureds. Promutuel Insurance's mission is to promote and offer insurance products that meet the needs of its clients. It is committed to offering personalized quality service and to promoting the mutualist values that have guided its activities for 165 years.

About V-NEO/GFT

V-NEO is a Consulting Firm that specializes in property & casualty and life & health insurance. V-NEO provides consulting services in business and enterprise architecture, information technology solutions and the coordination of major transformation projects through the entire course of implementation of solutions from the strategy, selection, inception and planning to the delivery and concretization of value in the organization. V-NEO's primary mission is to add value in organizations through its professional services, which aims for results that exceed expectations while complying with deadlines and costs, and leave the client with an imprint or assets extending beyond the intervention. For more information, please visit [V-NEO online](#).

About Guidewire Software

Guidewire delivers the industry platform that Property and Casualty (P&C) insurers rely upon to adapt and succeed in a time of accelerating change. We provide the software, services, and partner ecosystem to enable our customers to run, differentiate, and grow their business. We are privileged to serve more than 350 companies in 32 countries. For more information, please visit www.guidewire.com and follow us on twitter: [@Guidewire_PandC](#).

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