



Guidewire Software Announces Livegenic as New Solution Alliance Partner

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Livegenic publishes its first Ready for Guidewire add-on, helping P&C insurers achieve a seamless claims process and high levels of digital collaboration with policyholders

PHILADELPHIA & FOSTER CITY, Calif.--(BUSINESS WIRE)--Jun. 25, 2019-- Livegenic, a real-time video platform for insurance, and Guidewire Software, Inc. (NYSE: GWRE), provider of the industry platform Property and Casualty (P&C) insurers rely upon, today announced that Livegenic has joined Guidewire PartnerConnect™ as aSolution partner. The companies also announced that Livegenic's new plug and play *Ready for Guidewire* validated add-on, created using the [Guidewire DevConnect™](#) developer environment, is now available to insurers in the Guidewire Marketplace.

Livegenic's *Ready for Guidewire* add-on makes it easy for insurers on Guidewire ClaimCenter™ to streamline their customers' claims experience with the Livegenic MyClaim App and Customer Portal. Designed specifically for policyholders, Livegenic MyClaim combines a simple, easy-to-use interface with an adaptable workflow that enables policyholders to document their claims anytime, anywhere – online or offline. The Livegenic Customer Portal allows insurers to collaborate with policyholders or field resources, providing live photo and video streaming, guided offline photo capture, and direct document uploads – all through the web browser on their device.

"Our partnership is designed to provide an easy integration between Guidewire ClaimCenter and Livegenic's visual claims collaboration platform which provides a suite of mobile and browser-based solutions that helps insurers virtually inspect, document, and review claims," said Olek Shestakov, President & CEO, Livegenic. "We look forward to making it simpler and faster for our joint insurance clients to offer the innovative self-service inspection option to their policyholders as integrating with Livegenic via the new *Ready for Guidewire* add-on greatly simplifies the integration process and reduces implementation time for the insurer."

With the Livegenic *Ready for Guidewire* add-on, claims adjusters can:

- Directly access the Livegenic platform's workflows, tools, and features directly from ClaimCenter via the integrated Livegenic Services Screen.
- Automatically generate Livegenic claim files, send app invitation links to mobile users, and access the embedded Livegenic Web Portal all without leaving ClaimCenter.
- Review photos, videos, audio files, and other content immediately following a remote collaboration session in the Livegenic Web Portal, facilitating responsive claims resolution for policyholders.

"We are pleased to welcome Livegenic as a Guidewire PartnerConnect *Solution* partner," said Becky Mattick, Director, Global Solution Alliances, Guidewire Software. "Livegenic's *Ready for Guidewire* add-on provides claims teams with access to its visual claims collaboration platform enabling high levels of customer service throughout the claims investigation process. We are excited to make these innovative insurtech capabilities available to our mutual insurer clients."

Please find more information about Livegenic on the [Guidewire Smart Approach blog](#).

About Livegenic

Livegenic is a global provider of cloud-based, real-time video solutions to property and casualty (P&C) insurance organizations which connect every part of the claims ecosystem. The award-winning, Livegenic platform streamlines communication between in-house and external adjusters, appraisers, contractors, and policyholders, provides field video loss documentation capabilities, and delivers customer self-service solutions. Available hosted or white-labeled, Livegenic's mobile apps help field claim professionals receive claim assignments and document claims even in unconnected environments. Livegenic's patented, video technology engages claims professionals with customers to improve the customer experience, lower handling costs, mitigate business-related risks, and reduce complexity in the claims process. For more information, please visit www.livegenic.com.

About Guidewire PartnerConnect and *Ready for Guidewire*

Guidewire PartnerConnect™ is a global network of select companies that provide consulting services and solutions to enhance, extend, and complement the capabilities of Guidewire products. Our worldwide community helps contribute to the success of our mutual customers in the P&C insurance industry by delivering Guidewire software implementations, value-add solution and technology offerings, and guidance on insurance industry best practices.

Guidewire DevConnect™ is a developer platform that enables Guidewire PartnerConnect Solution partners to create innovative add-ons that integrate with Guidewire InsurancePlatform™ products. DevConnect add-ons feature plug-and-play integration, full-fidelity upgrades, and enhanced support —enabling insurers to focus on innovation and growth. With a complete set of APIs, software development kits, and associated tools, DevConnect provides everything that the independent P&C developer community needs to rapidly design and build feature-rich add-ons for Guidewire products and publish them in the Guidewire Marketplace.

Guidewire PartnerConnect is an invitation-only program. For more information about Guidewire PartnerConnect please visit <http://www.guidewire.com/partners/>.

About Guidewire Software

Guidewire delivers the industry platform that Property and Casualty (P&C) insurers rely upon to adapt and succeed in a time of accelerating change.

We provide the software, services, and partner ecosystem to enable our customers to run, differentiate, and grow their business. We are privileged to serve more than 350 companies in 40 countries. For more information, please visit www.guidewire.com and follow us on twitter: [@Guidewire_PandC](https://twitter.com/Guidewire_PandC).

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