



Gore Mutual Insurance Company Selects Guidewire InsurancePlatform via Guidewire Cloud to Accelerate Claims Transformation

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Canadian mutual insurer to leverage Guidewire ClaimCenter in the cloud to drive claims management innovation

CAMBRIDGE, Ontario & SAN MATEO, Calif.--(BUSINESS WIRE)--Sep. 30, 2019-- Gore Mutual Insurance Company, a Canadian mutual insurer, and Guidewire Software, Inc. (NYSE: GWRE), provider of the industry platform Property and Casualty (P&C) insurers rely upon, today announced that Gore Mutual has selected Guidewire ClaimCenter™, the Guidewire InsurancePlatform™ claims management application, as part of its claims technology transformation. ClaimCenter will be implemented and delivered as a Software-as-a-Service (SaaS) solution via Guidewire Cloud™, which is powered by Amazon Web Services (AWS).

"We had optimized our previous claims management system to its highest potential, and there wasn't much more we could do to continue driving positive change or experience with that platform," said Sean Christie, chief information officer and vice president, Information Services, Gore Mutual. "We see ClaimCenter and Guidewire Cloud as core to our claims technology transformation, and we look forward to taking advantage of the scalability, agility, reliability, and security a cloud platform offers for the future."

Neil Weir, vice president, Claims, Gore Mutual, said, "Last year, we launched our ClaimCare approach, which is our new way of delivering a customer-centric claims experience to our brokers and customers. With ClaimCare, we are transitioning from an insurance company that has always delivered great customer service to one where the customer is at the center of everything we do as an organization. ClaimCenter and Guidewire Cloud will be critical components of our ClaimCare journey. They will help us reduce cycle times, bring more data and analytics into our claims operations, and provide our staff with greater technological capabilities to do their jobs and improve their overall experience."

Christie added, "Another attractive feature of Guidewire's cloud vision is the Guidewire PartnerConnect™ ecosystem that surrounds it. We see Guidewire DevConnect™ as something that's going to enable us to accelerate connectivity with external platforms and solutions much more quickly than we are able to do today, and thereby really accelerate our overall capabilities going forward."

"We welcome Gore Mutual to the Guidewire customer family and deeply appreciate the trust it has placed in Guidewire to provide the platform to power its claims transformation," said Steve Sherry, chief sales officer, Guidewire Software. "We admire the company's mission of protecting people, businesses, and communities, and look forward to doing our part to ensure Gore Mutual achieves its business imperatives to continue helping its stakeholders in their time of need."

Guidewire Cloud is the optimal way to experience the power of InsurancePlatform, combining Guidewire software, services, and ecosystem in a scalable SaaS model. It scales according to use, provides cost predictability, and transfers IT risk to Guidewire. Expert Guidewire teams and our SaaS-certified partners provide implementation services, security, ongoing management, and regular updates. All Guidewire products are available via Guidewire Cloud, which runs on AWS.

About Gore Mutual

Founded in 1839, Gore Mutual is Canada's oldest property and casualty insurer, with over \$442M in premiums and over \$1BN in assets as of December 31, 2018. Based in Cambridge, Ontario and Vancouver, British Columbia, this Canadian-owned and operated mutual company employs over 350 people and is known for its investment in people, technology and innovation. With a long-standing commitment to genuine personal service, and with InsurTech partnerships such as BrokerLift, Gore Mutual is an unwavering supporter of its network of insurance brokers, who offer the highest standards of service, choice and advocacy to Canadian customers. Gore Mutual was voted the #1 insurance company by the Insurance Brokers Association of Ontario (IBAO) in 2014 and certified as a 2018 Best Workplace Canada and a Best Workplace in Financial Services and Insurance. The Gore Mutual Foundation strengthens Canadian communities by supporting local initiatives and has donated more than \$10M to over 650 charities. Learn more at goremutual.ca.

About Guidewire Software

Guidewire delivers the industry platform that Property and Casualty (P&C) insurers rely upon to adapt and succeed in a time of accelerating change. We provide the software, services, and partner ecosystem to enable our customers to run, differentiate, and grow their business. We are privileged to serve more than 350 companies in 40 countries. For more information, please visit www.guidewire.com and follow us on twitter: [@Guidewire_PandC](https://twitter.com/Guidewire_PandC).

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