GUIDEWIRE

Guidewire Professional Services Named 2020 Best-of-the-Best by SPI Research

February 14, 2020

SPI Research recognizes Guidewire's Professional Services team as a top performer in its annual Professional Services Maturity™ Benchmark

SAN MATEO, Calif.--(BUSINESS WIRE)--Feb. 14, 2020-- Guidewire Software, Inc. (NYSE: GWRE), provider of the industry platform Property and Casualty insurers rely upon, today announced that its Professional Services organization has been included in <u>Service Performance Insight</u> <u>Research's</u> Best-of-the-Best Professional Services Organizations <u>list</u>.

The top 25 firms out of 513 organizations who participated in this year's survey, outperformed their peers and the benchmark average with not only bottom line financial results such as profit margins but also on breadth of leadership metrics to reveal exceptional, holistic performance. The Best-of-the-Best excel across five critical service performance dimensions: leadership, client relationships, human capital alignment, service execution, and finance and operations.

With more than 650 services consultants globally, Guidewire Professional Services provides consulting and software product development support to Guidewire customers helping them successfully go live on Guidewire InsurancePlatform. The Guidewire Professional Services team is dispersed across 17 countries with the newest office addition in Kuala Lumpur, Malaysia.

"We are honored to be named a Best-of-the-Best organization by SPI Research," said Mike Polelle, chief delivery officer, Guidewire. "This recognition is a testament to our commitment to our customers' implementation success and to helping them achieve their business and IT objectives."

About the SPI Professional Services Maturity Benchmark

Every year SPI Research, a leading independent technology services research firm, completes the Professional Services Maturity Benchmark designed to help organizations understand their performance compared to that of their peers. The benchmark provides insights into critical business processes and key measurements so organizations can compare, diagnose, and improve their performance.

About Guidewire Software

Guidewire delivers the industry platform that general insurers rely upon to adapt and succeed in a time of accelerating change. We provide the software, services, and partner ecosystem to enable our customers to run, differentiate, and grow their business. As of the end of our fiscal year 2019, we were privileged to serve more than 380 companies in 34 countries. For more information, please visit <u>www.guidewire.com</u> and follow us on twitter: <u>@Guidewire_PandC</u>.

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