



FCCI Insurance Group Selects Guidewire ClaimCenter

June 5, 2006

Guidewire's Market-Leading System to Help Carrier Consolidate Multiple Claims Systems into One System for All Lines of Business

BOSTON, Mass., June 5, 2006:

FCCI Insurance Group (FCCI), provider of comprehensive property and casualty insurance for the commercial business owner, and Guidewire Software®, a leading provider of solutions to property and casualty and workers' compensation insurers, today announced that FCCI has selected Guidewire ClaimCenter® as its new all-in-one claims system for all lines of business.

FCCI was searching for a single claims system to consolidate and efficiently handle all of its claims processing. Guidewire ClaimCenter provided the flexibility and functionality FCCI required and was selected to support the end-to-end claims handling process. FCCI's lines of business include: commercial auto, crime, farmowners, general liability, inland marine, property, umbrella, and workers' compensation. ClaimCenter will be integrated with FCCI's policy systems, ImageRight document management system, ISO ClaimSearch, medical bill review systems, downstream statistical reporting, and general ledger applications.

"After performing a thorough search for just the right system, we were impressed to discover that Guidewire ClaimCenter provides functional depth and breadth across all lines of business," says Brenda Davis, Chief Information Officer, FCCI Insurance Group. "As a modern web-based system, ClaimCenter will provide our in-house and remotely-based adjusters with a powerful application to consistently and efficiently process claims, and it will also give us the flexibility to adapt to business changes without incurring huge costs."

ClaimCenter will enable FCCI to take its claim operations to the next level. With ClaimCenter, the FCCI claims organization will be able to:

- Centralize loss reporting;
- Standardize claims handling processes through use of business rules;
- Assign claims automatically based on loss type and accident geography;
- Consistently process claims regardless of adjuster location;
- Gain greater flexibility in managing authority levels; and
- Reduce maintenance and training costs through system consolidation.

"FCCI has a regionally dispersed work force, enabling it to provide localized service to its agents and policyholders," says Jeff Simpson, Chairman and CEO, Guidewire Software. "Guidewire ClaimCenter is an all-in-one claims system that is readily deployable to adjusters regardless of location, all while maintaining a low Total Cost of Ownership for FCCI."

Guidewire ClaimCenter is a leading end-to-end claims system for property and casualty and workers' compensation insurance. ClaimCenter's flexible business rules enable claims organizations to optimize and monitor the claim process. Claims executives can define, enforce, and continually refine their preferred claim handling practices. In addition, a modern technology architecture, web client, and web services support enable lower total cost of ownership in any environment.

About FCCI Insurance Group

FCCI began in Sarasota, Florida in 1959 as a workers' compensation self-insurance fund. Today, FCCI is a leading commercial property and casualty provider throughout the Southeast and Midwest, writing more than \$550 million in premium in multiple lines of business. Headquartered in Sarasota, FL, FCCI has regional offices in Carmel, IN and Duluth, GA, as well as a branch office in Lake Mary, FL. FCCI is rated A- (Excellent) by A.M. Best and operates in 13 states, with plans to expand to 20 states by 2010. For more information, please visit www.fcci-group.com.

About Guidewire Software

Guidewire Software is a provider of core system software to the global Property/Casualty (general) insurance industry. Designed to be flexible and scalable, Guidewire solutions give insurers the capability to deliver excellent service, increase market share and lower operating costs. Guidewire InsuranceSuite™, consisting of Guidewire PolicyCenter®, Guidewire ClaimCenter® and Guidewire BillingCenter® spans the key functional areas in insurance – underwriting and policy administration, claims management, and billing. Guidewire is headquartered in San Mateo, California, with offices in Beijing, Dublin, Hong Kong, London, Munich, Paris, Sydney, Tokyo, and Toronto. For more information, please visit www.guidewire.com.