



The PMA Insurance Group Selects Guidewire

July 9, 2008

Multi-line insurer to rely on Guidewire ClaimCenter for next-generation claims handling and customer service enhancements

SAN MATEO, Calif., July 9, 2008:

Guidewire Software®, a leading global provider of technology solutions to property and casualty insurers, today announced that The PMA Insurance Group has selected Guidewire ClaimCenter® as the technology platform for its end-to-end claims handling needs. PMA will deploy ClaimCenter for all its lines of business (workers' compensation, commercial automobile, commercial multi-peril, general liability, and umbrella insurance), resulting in the ultimate retirement of its current system.

"Providing high quality claims service is central to our business. PMA companies will leverage the functionality of Guidewire ClaimCenter to provide the highest level of policyholder service," said Kurt Schuhl, senior vice president, chief claims officer, The PMA Insurance Group. "ClaimCenter has been designed to work with the adjuster – not against them. We find it to be a very intuitive, user-friendly application with comprehensive functionality to empower our claims team to work more efficiently and free them to focus on the job of adjudicating claims."

"ClaimCenter is a very well designed system. Its use of business rules provides a flexible and cost effective solution to meet the needs of our business and servicing our customers," says Jim Klotz, senior vice president and chief information officer, The PMA Insurance Group. "We selected Guidewire based on the strength of their solutions, their reputation of implementation successes, and their knowledgeable team."

"PMA has a strong reputation in customer service," said John Raguin, chief executive officer, Guidewire Software. "We are pleased that they selected Guidewire to help them to raise the bar on customer service and we look forward to helping the PMA team achieve their goals."

Guidewire ClaimCenter is a leading end-to-end claims system for property and casualty insurance. ClaimCenter's flexible business rules enable claims organisations to optimise and monitor the claim process. Claims executives can define, enforce, and continually refine their preferred claim handling practices. In addition, a modern technology architecture, providing 100% Web client, and Web services interface enable lower total cost of ownership in any environment.

About The PMA Insurance Group

The PMA Insurance Group, a multi-lines property & casualty insurer, specializes in workers' compensation insurance. Founded in 1915, PMA is known for service excellence and high levels of customer satisfaction.

Based in Blue Bell, Pennsylvania, The PMA Insurance Group's companies are the insurance operating subsidiaries of PMA Capital Corporation (NASDAQ: PMACA) that focus on insurance risk and insurance service products. PMA Capital Corporation's other operating subsidiaries include fee-based insurance services providers, PMA Management Corp. and Midlands Management Corporation. For more information, please visit www.pmagroup.com.

About Guidewire Software

Guidewire Software is a provider of core system software to the global Property/Casualty (general) insurance industry. Designed to be flexible and scalable, Guidewire solutions give insurers the capability to deliver excellent service, increase market share and lower operating costs. Guidewire InsuranceSuite™, consisting of Guidewire PolicyCenter®, Guidewire ClaimCenter® and Guidewire BillingCenter® spans the key functional areas in insurance – underwriting and policy administration, claims management, and billing. Guidewire is headquartered in San Mateo, California, with offices in Beijing, Dublin, Hong Kong, London, Munich, Paris, Sydney, Tokyo, and Toronto. For more information, please visit www.guidewire.com.