



JEVCO Insurance Company Deploys Guidewire Solution for Claims Management

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Canadian specialty insurer in production with Guidewire ClaimCenter® ahead of schedule and within budget

JEVCO Insurance Company ("JEVCO"), a renowned Canadian specialty insurer, and Guidewire Software®, a provider of core system software to Property/Casualty (general) insurers, today announced that JEVCO is in production with Guidewire ClaimCenter.

JEVCO selected a claims system that would provide a strong technology foundation to help it enhance its quality of service for brokers and customers. The company is deploying ClaimCenter for all its lines of business across Canada and is now in production in three provinces: Alberta, Ontario, and Quebec.

"Working with Guidewire on this ClaimCenter project was a great experience for us – it exceeded our expectations. We deployed ahead of schedule and within budget," said Joe Colby, Vice President, Claims at JEVCO. "We are already seeing the early benefits of having a holistic, intuitive claims management environment complete with fewer manual administrative tasks allowing our adjusters to stay focused on serving our customers coupled with permitting staff to spend more time on high value add adjusting tasks that positively impact indemnity and expense spend."

Colby added, "We were also first time users of the Agile methodology and believe that it was a key contributing factor to the success of our ClaimCenter project. Our business and IT groups worked together in close partnership allowing us to shift project priorities and make real-time decisions as needed."

ClaimCenter is enabling JEVCO to now:

- Configure system changes internally to better keep pace with changing business needs;
- Reduce claims cycle times to ensure fast, efficient customer service;
- Assign and/or escalate claims to the right resource quickly to minimize loss costs; and
- Increase ease of use for its external vendor partners through ClaimCenter's flexible access options.

"We congratulate JEVCO on its successful ClaimCenter implementation," said Marcus Ryu, Chief Executive Officer, Guidewire Software. "We aim for customer self-sufficiency in each of our projects, and it was great to see JEVCO achieve this throughout the course of their project. They are now ideally positioned for claims service excellence well into the future."

Guidewire ClaimCenter® is a leading end-to-end claims management system, built from the ground up to meet the specific needs of today's property/casualty insurers. ClaimCenter's flexible business rules enable claims organizations to define, enforce, and continually refine their preferred claim handling practices in order to optimize and monitor their claim processes. ClaimCenter is in use by insurers of all sizes across all product lines to improve speed and accuracy, reduce loss adjustment expense, and enable proactive management of claims. ClaimCenter is available as a standalone system or as part of the Guidewire InsuranceSuite™, and can be integrated to an insurer's legacy systems or third party applications.

About JEVCO Insurance Company

Established in 1980, JEVCO has always distinguished itself in the specialized markets of recreational vehicles such as motorcycles, ATV and snowmobiles. While continuing to offer solutions for those clients who are harder to insure, JEVCO, forever attentive to its brokers, has continually added to its offering in order to provide a broader range of products to insurance brokers across Canada. JEVCO is a renowned provider of motorcycle insurance, surety and commercial insurance (automobile and property & liability). In the province of Québec, JEVCO underwrites standard automobile insurance, while in Ontario JEVCO is a leading provider of non-standard automobile insurance. Visit the JEVCO website at <http://www.jevco.ca> to learn more.

About Guidewire Software

Guidewire Software is a provider of core system software to the global Property/Casualty (general) insurance industry. Designed to be flexible and scalable, Guidewire solutions give insurers the capability to deliver excellent service, increase market share and lower operating costs. Guidewire InsuranceSuite™, consisting of Guidewire PolicyCenter®, Guidewire ClaimCenter® and Guidewire BillingCenter® spans the key functional areas in insurance – underwriting and policy administration, claims management, and billing. Guidewire is headquartered in San Mateo, California, with offices in Beijing, Dublin, Hong Kong, London, Munich, Paris, Sydney, Tokyo, and Toronto. For more information, please visit <http://www.guidewire.com/>.