



ADAC e.V. Selects Guidewire Solution for Support Process

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World's second largest automobile club - serving more than 18 million members - to transform its support processes with Guidewire ClaimCenter®

MUNICH & FOSTER CITY, Calif.--(BUSINESS WIRE)--Apr. 12, 2013-- Guidewire Software, Inc. (NYSE: GWRE), a provider of flexible core systems to General insurers, and Germany's "Allgemeiner Deutsche Automobil-Club" (ADAC), today announced that ADAC has selected Guidewire ClaimCenter® as its new core IT-system to support its roadside and medical support process. ADAC and Guidewire will work together to implement the solution.

ClaimCenter will help ADAC refine its support processes and provide efficient service to its members. A highly configurable system, ClaimCenter will be tailored to meet ADAC's unique requirements.

As Günter Weinrauch, CIO at ADAC e.V. puts it: "ADAC has selected Guidewire ClaimCenter as its core component for the ADAC roadside and medical assistance process, following a lengthy evaluation process and a proof-of-concept based on some key business requirements. Being at the very heart of the ADAC service offering, the Guidewire system is envisioned to replace a number of legacy applications in the course of the project, and possibly will be extended to other business functions in subsequent project phases. The project will be executed by a joint team of Guidewire and ADAC-staff at the ADAC headquarters in Munich, Germany, whereby the ADAC-team consists of members from both business and various IT-functions. ADAC expects to improve its flexibility and transparency in the roadside and medical assistance process, and will establish with the Guidewire system one of the foundations for the future system landscape according the ADAC IT-strategy."

"We are extremely pleased to welcome ADAC to our customer family," said Marcus Ryu, chief executive officer, Guidewire Software. "Germany and the European region as a whole are a very important focus for Guidewire. We are understandably proud that such a well-respected company as ADAC has placed its confidence in our company and our product. We look forward to our work together on this project and to building what we hope will be a long and mutually satisfying relationship."

Guidewire ClaimCenter® is a leading end-to-end claims management system, built from the ground up to meet the specific needs of today's General insurers. ClaimCenter's flexible business rules enable claims organizations to define, enforce, and continually refine their preferred claim handling practices in order to optimize and monitor their claim processes. ClaimCenter is in use by insurers of all sizes across all product lines to improve speed and accuracy, reduce loss adjustment expense, and enable proactive management of claims. ClaimCenter is available as a standalone system or as part of Guidewire InsuranceSuite™, and can be integrated to an insurer's legacy systems or third party applications.

About ADAC

ADAC, headquartered in Munich, is Europe's largest, and the world's second largest automobile club with more than 18 million members. Its key service offerings include roadside assistance and towing services provided by the ADAC Road Patrol and its road service partners and ambulance service. www.adac.de.

About Guidewire Software

Guidewire Software is a provider of core system software to the global Property/Casualty (general) insurance industry. Designed to be flexible and scalable, Guidewire solutions give insurers the capability to deliver excellent service, increase market share and lower operating costs. Guidewire InsuranceSuite™, consisting of Guidewire PolicyCenter®, Guidewire ClaimCenter® and Guidewire BillingCenter® spans the key functional areas in insurance - underwriting and policy administration, claims management, and billing. Guidewire is headquartered in Foster City, California, with offices in Munich, Beijing, Dublin, Hong Kong, London, Paris, Sydney, Tokyo, Toronto and Warsaw. For more information, please visit www.guidewire.com / www.guidewire.de.

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