

San Cristóbal Seguros Selects Guidewire System for Claims Management

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Guidewire ClaimCenter® to help Argentinian insurer automate its business processes and provide high levels of customer service

ROSARIO, Argentina & FOSTER CITY, Calif.--(BUSINESS WIRE).-Aug. 15, 2014-- San Cristóbal Seguros, one of Argentina's largest insurers, and Guidewire Software, Inc. (NYSE:GWRE), a provider of software products to Property/Casualty insurers, today announced that San Cristóbal has selected Guidewire ClaimCenter® as its new claims management system.

As part of a company-wide strategic initiative to replace its core systems and optimize its business processes, San Cristóbal selected ClaimCenter. The company sought a system that will help it streamline and automate its processes, obtain better insight into its claims handling operations, and reduce costs. ClaimCenter will be implemented across all of San Cristóbal's lines of business and its branch network in Argentina, and the company plans to extend its ClaimCenter implementation to Uruguay once it has been successfully deployed in Argentina.

"One of the key goals of our strategic plan is operational excellence, and in order to achieve this, we must be supported by a solution that leverages the best practices in the market," said Duilio Montrasi, chief operating officer, San Cristóbal. "We believe that ClaimCenter will provide the established best practices and business processes that will help us to best serve our customers."

"We look forward to leveraging ClaimCenter's features and functionality to help us achieve our immediate and long-term goals," added Gustavo Trias, claims manager, San Cristóbal.

ClaimCenter will enable San Cristóbal to:

- Execute best practices, leading to enhanced service for its customers;
- Establish efficient common claims handling processes across its organization;
- · Reduce claim cycle times for increased productivity; and
- Improve data analytics and reporting capabilities.

"We welcome San Cristóbal to the Guidewire family as our first customer in Argentina," said Steve Sherry, group vice president, Americas Sales, Guidewire Software. "We admire their focus on customer service and business process improvements and look forward to helping them achieve their business and IT goals."

Guidewire ClaimCenter is a leading end-to-end claims management system, built from the ground up to meet the specific needs of today's General insurers. ClaimCenter's flexible business rules enable claims organizations to define, enforce, and continually refine their preferred claim handling practices in order to optimize and monitor their claim processes. ClaimCenter is in use by insurers of all sizes across all product lines to improve speed and accuracy, reduce loss adjustment expense, and enable proactive management of claims. ClaimCenter is available as a standalone system or as part of Guidewire InsuranceSuiteTM, and can be integrated to an insurer's legacy systems or third party applications.

San Cristóbal Seguros

With a history of 74 years in general insurance, San Cristóbal Seguros has a reputation of financial strength and solvency and ranks among the top ten for its overall market share. In auto insurance and main product, the company ranks third in Argentina. It has a unique structure in Argentina and operates 26 offices with more than 2,700 advisors and producers serving over half a million policyholders. For more information, visit

About Guidewire Software

Guidewire builds software products that help Property/Casualty insurers replace their legacy core systems and transform their business. Designed to be flexible and scalable, Guidewire products enable insurers to deliver excellent service, increase market share and lower operating costs. Guidewire InsuranceSuiteTM provides the core systems used by insurers as operational systems of record. Additional products provide support for data management, business intelligence, anytime/anywhere access and guidance and monitoring. More than 150 Property/Casualty insurers around the world have selected Guidewire. For more information, please visit www.guidewire.com. Follow us on twitter: @Guidewire.pandc.

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Guidewire Software, Inc. Diana Stott, +1 650-356-4941 Director, Communications dstott@guidewire.com or San Cristóbal Seguros

Cinthia Lopez, 54-341-4201948

Press and Media Relations lopezci@sancristobal.com.ar