



Citizens Property Insurance Deploys Guidewire Products to Help Transform its Business

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Guidewire InsuranceSuite is helping Florida insurer embark upon true business transformation while enabling them to better manage their business data and operations, and streamline their IT environment

TALLAHASSEE, Fla. & FOSTER CITY, Calif.--(BUSINESS WIRE)--Mar. 11, 2015-- Citizens Property Insurance, a Florida not-for-profit Property/Casualty (P/C) insurer, and Guidewire Software, Inc. (NYSE:GWRE), a provider of software products to P/C insurers, today announced that Citizens has successfully deployed Guidewire InsuranceSuite™ as its underwriting, policy administration, billing, and claims management platform.

Citizens selected and deployed InsuranceSuite as part of an organization-wide transformation initiative to support the company's vision. Citizens wanted to modernize its infrastructure, better manage its business data, and consolidate multiple claims and policy administration systems onto a single platform. Citizens is currently using InsuranceSuite for its personal and commercial lines of business. The implementation project involved a total of 70 integration points and was deployed in four phases: claims and policy/billing for Commercial lines, followed by claims and policy/billing for its Personal lines of business.

"Guidewire has been the right partner for our business transformation needs," said Kelly Booten, Chief of Systems & Operations, Citizens Property Insurance. "We fully migrated from our previous commercial systems. It's been a strong success from an implementation perspective."

"Working with Guidewire was the right thing for us to do, giving us a direct link to our technology provider," said Constance Josef, Enterprise Program Director, Citizens Property Insurance. "This helped us immensely in overcoming technical challenges along the way, and kept us on-time and on-budget over the course of our phased deployments."

InsuranceSuite is enabling Citizens to:

- Achieve a lower total cost of ownership across its core systems;
- Manage its business on a modern technology platform designed for enhanced flexibility and upgradeability;
- Develop and execute best practices to deliver high levels of service to its customers; and
- Improve operational efficiency through automation across underwriting, policy administration, billing, and claims management processes.

"We have been honored to work with Citizens Property Insurance on their successful Guidewire InsuranceSuite deployments," said Mike Polelle, chief customer officer, Guidewire Software. "We congratulate them on achieving this milestone in their transformation journey and look forward to continuing our work together."

Guidewire InsuranceSuite powers the mission-critical operations of property/casualty insurers competing in today's market. The suite was designed using a modular approach, enabling insurers to select individual applications -- Guidewire PolicyCenter®, Guidewire BillingCenter®, and Guidewire ClaimCenter® -- or a pre-integrated set, driven by their requirements and priorities. InsuranceSuite provides the flexibility insurers need to deliver insurance the way they want to, by rapidly delivering better products and service to their policyholders and agents, while improving underwriting discipline and lowering operational costs.

About Citizens Property Insurance

In 2002, the Florida Legislature created Citizens Property Insurance Corporation (Citizens), a not-for-profit alternative insurer, whose public purpose is to provide insurance to, and serve the needs of, property owners who cannot find coverage in the private insurance market.

About Guidewire Software

Guidewire builds software products that help Property/Casualty (general) insurers replace their legacy core systems and transform their business. Designed to be flexible and scalable, Guidewire products enable insurers to deliver excellent service, increase market share and lower operating costs. Guidewire InsuranceSuite™ provides the core systems used by insurers as operational systems of record. Additional products provide support for data management, business intelligence, anytime/anywhere access and guidance and monitoring. More than 180 Property/Casualty (general) insurers around the world have selected Guidewire. For more information, please visit www.guidewire.com. Follow us on twitter: [@Guidewire_PandC](https://twitter.com/Guidewire_PandC).

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Source: Guidewire Software, Inc.

Guidewire Software, Inc.
Diana Stott, +1 650-356-4941
Director, Communications

dstott@guidewire.com

or

Citizens Property Insurance Corporation

Michael Peltier, +1 850-513-3774

Manager, Media Relations

Michael.Peltier@citizensfla.com