



Atlas Financial Selects Guidewire System for Claims Management

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Commercial auto insurer taps Guidewire ClaimCenter™ to enhance operational efficiencies and improve data analytics and reporting capabilities

SCHAUMBURG, Ill. & FOSTER CITY, Calif.--(BUSINESS WIRE)--Mar. 12, 2018-- Atlas Financial Holdings, Inc. (NASDAQ: AFH), a multi-state commercial auto insurance provider, and Guidewire Software, Inc. (NYSE: GWRE), a provider of software products to Property and Casualty (P&C) insurers, today announced that Atlas has selected Guidewire ClaimCenter™ as its new claims management system. The company also selected SmartCOMM™ from [Smart Communications](#) for customer communications management. Guidewire is a reseller of Smart Communications, a Guidewire PartnerConnect™ Solution and Ready for Guidewire program member.

ClaimCenter will replace Atlas' in-house claims management system, giving it new capabilities to automate its claims lifecycle management processes, which include loss report intakes, adjudication, reporting, and claims tracking. Atlas will implement ClaimCenter simultaneously across its locations in 47 states. The company has been leveraging Guidewire Predictive Analytics™ for Claims since 2016 and will integrate the product with ClaimCenter to provide real-time decision-making insights.

"Guidewire's product maturity, market share, and track record of successful implementations were important factors in our decision-making process," said Scott Wollney, President and CEO, Atlas. "We have been pleased with the modeling we have developed with Predictive Analytics for Claims and look forward to serving our policyholders and other stakeholders better by preparing for, identifying, and addressing individual claims even more quickly and appropriately with ClaimCenter."

"We are excited to expand our partnership with Guidewire in our effort to streamline and automate time-consuming manual claims processes. With ClaimCenter, we have a system that does the heavy lifting for our claims department employees, freeing them to focus on serving our customers," said Corey Sotir, AVP of IT, Atlas. "As a metrics-based company, data is our lifeblood, so ClaimCenter will give us the crucial ability to access that data from one system quickly and easily."

ClaimCenter will enable Atlas to:

- Leverage industry claims management best practices to obtain better visibility into claims handling operations, amplifying the heritage and expertise of its subsidiary insurance companies
- Further improve operational efficiencies and reduce overall costs by standardizing on a modern software technology platform to enrich the overall claims experience for policyholders
- Integrate data analytics and reporting capabilities seamlessly

"We are pleased to extend our relationship with Atlas and look forward to our continued work together as Atlas continues to modernize its infrastructure, and in doing so, position itself optimally among its competition," said Steve Sherry, Chief Sales Officer, Guidewire Software. "We admire Atlas' commitment to providing exceptional service to clients by automating internal processes for greater employee productivity."

About Atlas

The primary business of Atlas is commercial automobile insurance in the United States, with a niche market orientation and focus on insurance for the "light" commercial automobile sector including taxi cabs, non-emergency para-transit, limousine/livery (including certain transportation network company drivers) and business auto. The business of Atlas is carried on through its subsidiaries American Country Insurance Company, American Service Insurance Company, Inc., Gateway Insurance Company, Global Liberty Insurance Company of New York, and Anchor Group Management, Inc. Atlas' insurance subsidiaries have decades of experience with a commitment to always being an industry leader in these specialized areas of insurance.

For more information about Atlas, please visit www.atlas-fin.com.

About Guidewire Software

Guidewire delivers the software that Property and Casualty (P&C) insurers need to adapt and succeed in a time of rapid industry change. We combine three elements – core operations, data and analytics, and digital engagement – into a technology platform that enhances insurers' ability to engage and empower their customers and employees. More than 300 P&C insurers around the world have selected Guidewire. For more information, please visit www.guidewire.com. Follow us on twitter: [@Guidewire_PandC](https://twitter.com/Guidewire_PandC).

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