



## The Co-operators Drives Innovative Claims Process with Guidewire InsurancePlatform Cloud-Based Predictive Analytics System

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*Leading Canadian insurer leverages advanced analytics to better manage claims process and improve customer experience*

GUELPH, Ontario & FOSTER CITY, Calif.--(BUSINESS WIRE)--Dec. 11, 2018-- The Co-operators, a leading Canadian multi-line insurance and financial services organization, has chosen Guidewire Predictive Analytics™ for Claims to embed predictive insights into Guidewire ClaimCenter™ and supplement the systems it has in place. Guidewire Software, Inc. (NYSE: GWRE) provides the industry platform that Property and Casualty (P&C) insurers rely upon. The Co-operators will adopt a Smart Core™ system to augment its evolving predictive analytics strategy, and deliver actionable insights to enable key decisions. The Co-operators has been a ClaimCenter customer since 2008.

"We selected Guidewire Predictive Analytics primarily for its ease of integration," said Carl Lambert, vice president, Business Intelligence, and chief data and analytics officer (CDAO), with The Co-operators. "Guidewire's solution will enable us to incorporate insights from our predictive analytics models and improve our overall claims processes. Ultimately, this is all about our clients. The more efficient we are at handling claims and the more accurately we identify fraud risk, the better the client experience."

"We are pleased that The Co-operators has embarked on its Smart Core journey by expanding its relationship with Guidewire and selecting Predictive Analytics to complement its decade-long use of ClaimCenter," said Steve Sherry, chief sales officer, Guidewire Software. "We admire the company's vision of delivering tangible value to meet and exceed its clients' needs and expectations, and look forward to helping the company continue to adapt and succeed in today's rapidly-changing insurance marketplace."

### **The Co-operators:**

The Co-operators Group Limited is a Canadian co-operative with more than \$42.5 billion in assets under administration. Through its group of companies, it offers home, auto, life, group, travel, commercial and farm insurance, as well as investment products. The Co-operators is well known for its community involvement and its commitment to sustainability. The Co-operators is listed among the Best Employers in Canada by Aon Hewitt and Corporate Knights' Best 50 Corporate Citizens in Canada. For more information, visit [www.cooperators.ca](http://www.cooperators.ca).

### **About Guidewire Software**

Guidewire delivers the industry platform that Property and Casualty (P&C) insurers rely upon to adapt and succeed in a time of accelerating change. We provide the software, services, and partner ecosystem to enable our customers to run, differentiate, and grow their business. We are privileged to serve more than 350 companies in 32 countries. For more information, please visit [www.guidewire.com](http://www.guidewire.com) and follow us on twitter: [@Guidewire\\_PandC](https://twitter.com/Guidewire_PandC).

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