



Ethos Risk Services Investigations Add-On for ClaimCenter Now Available in Guidewire Marketplace

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Risk mitigation technology and services helps insurers streamline claims investigations

ST. PETERSBURG, Fla., and SAN MATEO, Calif.--(BUSINESS WIRE)--Oct. 2, 2020-- Ethos Risk Services LLC, a leading risk mitigation company, and Guidewire Software, Inc. (NYSE: GWRE), the platform P&C insurers trust to engage, innovate, and grow efficiently, today announced that Ethos Risk Services' *Ready for Guidewire*-validated [add-on](#) is now available to insurers in the [Guidewire Marketplace](#).

The Ethos add-on creates a seamless integration between Evestigate, Ethos's machine-learning investigations solution, and ClaimCenter, enabling Guidewire customers to easily and efficiently send claims to Evestigate for real-time fraud investigations. It also ensures that ClaimCenter is synchronized with Evestigate, keeping claims representatives informed of claims statuses at all times. They can request investigative services, send case files, and receive real-time notes, documents and invoices directly in ClaimCenter. Claims representatives can now triage claims faster, increase opportunities for straight-through processing, and shorten the claims investigation timeline.

With Ethos' integration for ClaimCenter, insurers can:

- Shorten the claims process
- Triage claims faster with actionable intelligence
- Increase opportunities for straight-through processing

"Ethos Risk Services is pleased to provide our full-suite investigations integrated with Guidewire," said Micah Smith, chief executive officer, Ethos Risk Services. "With Ethos, clients not only will benefit from shorter turnaround times coupled with a broad suite of services, but also expanded coverage with over 500 W-2 investigators across the country."

"We congratulate Ethos Risk Services on the publication of its Investigations for Questionable Claims add-on for ClaimCenter," said Becky Mattick, vice president, Solution Alliances, Guidewire. "This integration not only simplifies and streamlines the investigation process but will also increase opportunities for timely investigative activity to empower claims handlers with actionable intelligence that could alter the direction of the claim."

About Ethos Risk Services

Ethos Risk Services is a full-service risk mitigation firm headquartered in St. Petersburg, Florida. Ethos provides nationwide and international coverage from a team of over 500 investigators servicing all 50 states and over 70 countries. Founded in 2006, the company has provided comprehensive fraud management to insurance companies, self-insured employers, attorneys and third-party administrators within the insurance industry. Ethos is dedicated to its vision of being the most tech-enabled, customer-centric investigative services company and to build a partnership with their clients in combating fraud across the globe. For more information about Ethos Risk Services, please visit the company website at www.ethosrisk.com.

About Guidewire PartnerConnect and *Ready for Guidewire*

Guidewire PartnerConnect is a global network of select companies that provide consulting services and solutions to enhance, extend, and complement the capabilities of Guidewire products. Our worldwide community helps contribute to the success of our mutual customers in the general insurance industry by delivering Guidewire software implementations, value-add solution and technology offerings, and guidance on insurance industry best practices.

Guidewire DevConnect is a developer platform that enables Guidewire PartnerConnect *Solution* partners to create innovative add-ons that integrate with Guidewire InsurancePlatform products. DevConnect add-ons feature straight forward installation, full-fidelity upgrades, and enhanced support - enabling insurers to focus on innovation and growth. With a complete set of APIs, software development kits, and associated tools, DevConnect provides everything that the independent P&C insurance developer community needs to rapidly design and build feature-rich add-ons for Guidewire products and publish them in the Guidewire Marketplace.

Guidewire PartnerConnect is an invitation-only program. For more information about Guidewire PartnerConnect please visit <http://www.guidewire.com/partners/>.

About Guidewire Software

Guidewire is the platform P&C insurers trust to engage, innovate, and grow efficiently. We combine digital, core, analytics, and AI to deliver our platform as a cloud service. As of the end of our fiscal year 2020, more than 400 insurers, from new ventures to the largest and most complex in the world, run on Guidewire.

As a partner to our customers, we continually evolve to enable their success. We are proud of our unparalleled implementation track record, with 1,000+ successful projects, supported by the largest R&D team and partner ecosystem in the industry. Our marketplace provides hundreds of applications that accelerate integration, localization, and innovation.

For more information, please visit www.guidewire.com and follow us on Twitter: [@Guidewire_PandC](https://twitter.com/Guidewire_PandC).

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