

ANCILE Solutions Joins Guidewire PartnerConnect Solution Alliance Program; Publishes Ready for Guidewire Accelerator

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Digital learning platform integration helps insurers drive InsuranceSuite user adoption through on-the-job customized performance support

ELKRIDGE, Md. & SAN MATEO, Calif.--(BUSINESS WIRE)--Oct. 20, 2020-- ANCILE Solutions, Inc., creator of uPerform[®], a digital learning platform that drives user adoption of the world's leading business applications, and Guidewire Software, Inc. (NYSE: GWRE), the platform P&C insurers trust to engage, innovate, and grow efficiently, today announced that ANCILE has joined Guidewire PartnerConnect as a *Solution* partner. The companies also announced that ANCILE's *Ready for Guidewire* validated <u>accelerator</u> is now available to insurers in the <u>Guidewire Marketplace</u>.

ANCILE's Ready for Guidewire accelerator, uPerform for InsuranceSuite, helps employees master InsuranceSuite applications while they work by providing customized learning directly within their workflows. As a result, it increases employee understanding, efficiency, and adoption of the missioncritical software, ensuring tasks are completed quickly and users are more productive. uPerform is a full learning content platform that allows education teams to accelerate the development, curation, and deployment of training and learning content that accurately reflects their organization's tailored Guidewire applications.

"uPerform drives InsuranceSuite user adoption through on-the-job customized performance support, ensuring an employee gets the help they need, whenever they need it," said Eric Grosgogeat, chief executive officer, ANCILE.

With the uPerform Ready for Guidewire integration, insurers' customer-facing employees can:

- · Provide a better customer experience for policyholders
- Quickly and efficiently use InsuranceSuite to answer customer questions and complete the necessary tasks
- Request help when they need it, rather than setting up another session with the customer
- Optimize time spent with the insured, since they can complete tasks quickly and completely within InsuranceSuite

"We welcome ANCILE Solutions as our latest Guidewire PartnerConnect *Solution* partner," said Becky Mattick, vice president, Solution Alliances, Guidewire Software. "Installing the uPerform accelerator enables our joint customers to increase speed of performance support content creation, and level of InsuranceSuite end user satisfaction, while decreasing training costs and internal help desk calls."

About ANCILE Solutions

ANCILE Solutions, Inc. is the creator of uPerform[®], a digital learning platform that drives user adoption of the world's leading healthcare and business applications. Chosen by over half of the Fortune 100, uPerform helps organizations realize the full value of their EHR, HCM, and ERP software by boosting proficiency, driving adoption, and reducing screen time. uPerform provides a digital approach to onboarding, continuous learning with performance support, process compliance, change management, and software documentation.

ANCILE created the learning and performance software category over a decade ago. We were the first to deliver employee-specific content based upon employee's language, location, or role – all from a single content source. And, we were the first to combine context-sensitive help, authoring, publishing, content management, and collaboration all on one platform.

For more information on uPerform visit https://www.ancile.com.

About Guidewire PartnerConnect and Ready for Guidewire

Guidewire PartnerConnect[™] is a global network of select companies that provide consulting services and solutions to enhance, extend, and complement the capabilities of Guidewire products. Our worldwide community helps contribute to the success of our mutual customers in the general insurance industry by delivering Guidewire software implementations, value-add solution and technology offerings, and guidance on insurance industry best practices.

Guidewire DevConnect[™] is a developer platform that enables Guidewire PartnerConnect Solution partners to create innovative add-ons that integrate with Guidewire InsurancePlatform[™] products. DevConnect add-ons feature plug-and-play integration, full-fidelity upgrades, and enhanced support - enabling insurers to focus on innovation and growth. With a complete set of APIs, software development kits, and associated tools, DevConnect provides everything that the independent general insurance developer community needs to rapidly design and build feature-rich add-ons for Guidewire products and publish them in the Guidewire Marketplace.

Guidewire PartnerConnect is an invitation-only program. For more information about Guidewire PartnerConnect please visit <u>http://www.guidewire.com</u> /partners/.

About Guidewire Software

Guidewire is the platform P&C insurers trust to engage, innovate, and grow efficiently. We combine digital, core, analytics, and AI to deliver our platform as a cloud service. More than 400 insurers, from new ventures to the largest and most complex in the world, run on Guidewire.

As a partner to our customers, we continually evolve to enable their success. We are proud of our unparalleled implementation track record, with 1,000+ successful projects, supported by the largest R&D team and partner ecosystem in the industry. Our marketplace provides hundreds of

applications that accelerate integration, localization, and innovation.

For more information, please visit <u>www.guidewire.com</u> and follow us on Twitter: <u>@Guidewire_PandC</u>.

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