



The Portage la Prairie Mutual Insurance Company Deploys Guidewire ClaimCenter; Selects Additional Core and Data Products for Business Transformation

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Canadian Property and Casualty insurer is now a full InsuranceSuite customer, completing its Legacy System Replacement strategy

PORTAGE LA PRAIRIE, Manitoba & SAN MATEO, Calif.--(BUSINESS WIRE)--Mar. 8, 2021-- The Portage la Prairie Mutual Insurance Company (Portage), a Canadian Property and Casualty (P&C) insurance provider, and Guidewire Software, Inc. (NYSE: GWRE), the platform P&C insurers trust to engage, innovate, and grow efficiently, today announced that Portage has successfully deployed ClaimCenter as its new claims management system in the first phase of its Legacy System Replacement strategy. The company implemented ClaimCenter to all lines of business at each of its regional offices.

John Mitchell, President and CEO, Portage said, "Our strategy was to stay as close to out of the box as possible, only making changes when it was essential to our business. That strategy was instrumental in completing the project on time and significantly under budget. User feedback about ClaimCenter has been positive, highlighting the system's easy navigation, reduced training time, and ready access to client information."

Portage also recently selected PolicyCenter, BillingCenter, Client Data Management, Rating Management, and Reinsurance Management as its new systems for policy administration, underwriting, billing, client data, rating, and reinsurance management. With these selections, the company is now a full InsuranceSuite customer. Portage also selected DataHub and InfoCenter as its enterprise-wide data management and business intelligence systems. Portage will be following the same strategy to implement these products as ClaimCenter: making only those changes essential to run its business.

Mitchell said, "The implementation of PolicyCenter and BillingCenter will complete the second of our three-phase Legacy System Replacement strategy. The final phase will involve transitioning from our legacy back-end financial and reporting system to Datahub. Once all of our data is transformed into DataHub, our data management capabilities and insights will be significantly enhanced. These new systems will enable us to improve our ability to compete in an evolving market."

"We congratulate Portage on this significant milestone in its evolution and are humbled by its continued trust in the Guidewire platform," said Mike Polelle, Chief Delivery Officer, Guidewire Software. "We applaud the company's commitment to providing its policyholders with financial security for their assets, and look forward to working with the customer and its partners to deliver the cloud foundation for its future."

Guidewire PartnerConnect *Consulting* member CGI led the ClaimCenter implementation project, hosting the product on its cloud platform. "We are pleased that Portage entrusted us to lead this implementation project," said David Cameron, Senior Vice President, Greater Toronto Area, CGI. "We are excited to see Portage Mutual use ClaimCenter through our hosted platform to provide efficient and timely support to its customers during their times of greatest need. We look forward to working together in the future."

Guidewire PartnerConnect *Consulting* member Deloitte are leading the project to implement PolicyCenter, BillingCenter, Client Data Management, Rating Management, Reinsurance Management, DataHub, and InfoCenter, using the Deloitte InsurCloud cloud platform accelerator. InsurCloud is pre-configured for the Canadian insurance industry and leverages the power of Guidewire InsuranceSuite. It is built to improve speed to market in personal lines, farm, and small commercial product lines, while reducing costs and risk. Upon deployment, Portage will be supported by Deloitte through a long-term managed service agreement. "We are honored that Portage has selected InsurCloud and Guidewire as the foundation for the next phase of their business transformation. We are humbled that the company is putting its trust in Deloitte and entering into this long-term working relationship with us," said David Kerr, Partner, Industry Solutions, Deloitte Canada.

About The Portage la Prairie Mutual Insurance Company

The Portage la Prairie Mutual Insurance Company was organized October 2, 1884, based on the underlying principles of security, integrity, hard work and personalized service. Over the years, we've made a lot of changes in the way we do business. We've expanded our property and casualty insurance products and services to offer agricultural, auto, condominium unit owner, contractor, disaster planning/recovery, home business, office, realty, residential, retailer, and tenant insurance packages, and built a reputation as one of the most responsive property and casualty insurers in Canada. But the underlying principles that guide our company -and the friendly, small town style of doing business- remain the same.

Our products are provided through a network of more than 500 independent insurance brokers supported by our Head Office in Portage la Prairie, Manitoba, as well as by Branch Offices in Edmonton, Bedford, and St. Catharines, Canada; and Claims Service Offices in Brandon, Dauphin, Saskatoon, and Winnipeg, Canada.

As a 100% Canadian-owned mutual insurance company, the success of Portage Mutual depends upon serving policyholders with fairness, and showing genuine concern for their security. We do this by providing reasonably priced, flexible insurance products and by supporting our brokers with exemplary service.

For more information, please visit www.portagemutual.com.

About CGI

Founded in 1976, CGI is among the largest independent IT and business consulting services firms in the world. With 76,000 consultants and other professionals across the globe, CGI delivers an end-to-end portfolio of capabilities, from strategic IT and business consulting to systems integration, managed IT and business process services and intellectual property solutions. CGI works with clients through a local relationship model complemented by a global delivery network that helps clients digitally transform their organizations and accelerate results. CGI Fiscal 2020 reported

revenue is C\$12.16 billion and CGI shares are listed on the TSX (GIB.A) and the NYSE (GIB). Learn more at www.cgi.com.

CGI has been deeply entrenched in the global P&C industry for more than 25 years, working extensively on both the business and technology sides. Our experts have the credentials, experience and know-how to work across the entire P&C insurance value chain, as well as a track record of on time, on budget delivery, leveraging CGI's best-in-class Management Foundation.

Having built, sold and implemented dozens of core insurance systems around the world, CGI is highly qualified to assist in the planning and successful execution of customers' transition to, configuration of and integration with Guidewire's leading solutions. To learn more about CGI's P&C practice, and how CGI provides clients with insights they can act on, visit www.cgi.com/en/insurance/property-and-casualty.

About Deloitte

Deloitte provides audit and assurance, consulting, financial advisory, risk advisory, tax, and related services to public and private clients spanning multiple industries. Deloitte serves four out of five Fortune Global 500® companies through a globally connected network of member firms in more than 150 countries and territories bringing world-class capabilities, insights, and service to address clients' most complex business challenges. Deloitte LLP, an Ontario limited liability partnership, is the Canadian member firm of Deloitte Touche Tohmatsu Limited. Deloitte refers to one or more of Deloitte Touche Tohmatsu Limited, a UK private company limited by guarantee, and its network of member firms, each of which is a legally separate and independent entity. Please see <http://www.deloitte.com/about> for a detailed description of the legal structure of Deloitte Touche Tohmatsu Limited and its member firms.

Our global Purpose is making an impact that matters. At Deloitte Canada, that translates into building a better future by accelerating and expanding access to knowledge. We believe we can achieve this Purpose by living our shared values to lead the way, serve with integrity, take care of each other, foster inclusion, and collaborate for measurable impact.

To learn more about Deloitte's approximately 312,000 professionals, over 11,000 of whom are part of the Canadian firm, please connect with us on [LinkedIn](#), [Twitter](#), [Instagram](#), or [Facebook](#).

About Guidewire Software

Guidewire is the platform P&C insurers trust to engage, innovate, and grow efficiently. We combine digital, core, analytics, and AI to deliver our platform as a cloud service. More than 400 insurers, from new ventures to the largest and most complex in the world, run on Guidewire.

As a partner to our customers, we continually evolve to enable their success. We are proud of our unparalleled implementation track record, with 1,000+ successful projects, supported by the largest R&D team and partner ecosystem in the industry. Our marketplace provides hundreds of applications that accelerate integration, localization, and innovation.

For more information, please visit www.guidewire.com and follow us on Twitter: [@Guidewire_PandC](#).

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