



## Talem Health Analytics' Injury Causation Integration for ClaimCenter Now Available in Guidewire Marketplace

April 6, 2021

*Talem Health Analytics' Ready for Guidewire accelerator helps insurers mitigate bodily injury claims fraud, while improving customer experience*

SYDNEY, Nova Scotia & SAN MATEO, Calif.--(BUSINESS WIRE)--Apr. 6, 2021-- Talem Health Analytics, Inc. (Talem), a leading provider of bodily injury causation solutions and Guidewire PartnerConnect *Solution* partner, and Guidewire Software, Inc. (NYSE: GWRE), the platform P&C insurers trust to engage, innovate, and grow efficiently, today announced that Talem's new *Ready for Guidewire* validated [accelerator](#) is now available to ClaimCenter users in the [Guidewire Marketplace](#).

Talem provides auto insurers with early insights of injury causation to empower them to make better, more informed decisions from the start of a claim. Its artificial intelligence enabled platform analyzes claimant information and crash imagery to determine the severity of an accident. Talem produces an accurate, data-driven biomechanical report detailing the determined severity, likely and unlikely injuries, a realistic timeline for recovery, and suitable treatment protocols. With these insights, insurers are better equipped to identify inflated billing and fraud, accurately reserve claims, and confidently handle complex medical rehabilitation approvals.

Talem also enables insurers to easily make referrals for services like file review and independent medical examinations (IME). Its established network of doctors is supplied the biomechanical review when fulfilling these referrals to enhance the doctor's understanding of the accident and injuries.

Using Talem's Guidewire integration, insurers can:

- Easily submit a request, along with claim information and associated documents, to Talem for review of a bodily injury claim;
- Receive status updates automatically within ClaimCenter; and
- Access the resulting requested report directly from within ClaimCenter.

"Giving insurers the ability to connect crashes to injury causation and medical billing can be invaluable in helping to mitigate fraud and drive a customer-focused claims process," said Matthew Kay, chief operating officer and co-founder, Talem Health Analytics. "Our biomechanical assessment of an accident empowers insurers with benchmarked data to help them make effective, transparent, customer-centric decisions from the beginning of the claims process. We are pleased to make our technology and services easily accessible to our shared customers through our Guidewire integration."

"We congratulate Talem on the release of its injury causation analysis integration for ClaimCenter," said Neil Betteridge, vice president, Strategy, Guidewire Software. "With complex injury claims, it is of the utmost importance that adjusters make timely, policyholder-focused decisions to ensure proper claims handling with good claimant outcomes. Putting Talem's technology seamlessly in the hands of our joint customers gives them valuable accident and injury insights to confidently make informed decisions, while streamlining adjuster workflow."

### **About Talem Health Analytics, Inc.**

Talem Health Analytics pairs clinical and industry expertise with technology to enhance insurers' understanding of bodily injury and medical recovery. Blending more than 20 years of experience in the medical and biomechanical field, with a unique combination of machine learning and artificial intelligence Talem enables claims professionals to evaluate and understand injuries accurately, and to assist in claim assignment, case management, and settlement. Nurse case managers and adjusters can leverage Talem's biomechanical review during independent medical examinations, to improve and support their decisions of medical costs. For more information, visit [www.talemhealthanalytics.com](http://www.talemhealthanalytics.com).

### **About Guidewire PartnerConnect ecosystem and *Ready for Guidewire***

Guidewire PartnerConnect *Solution* partners provide software, technology, and data solutions as well as insurance support services. Our *Solution* partners help drive business value and innovation for insurers by developing and delivering integrations, extensions, apps, and other complementary solutions for Guidewire products. All of our *Ready for Guidewire* partner solutions are validated for security, quality, and compatibility with Guidewire, and can be found on the [Guidewire Marketplace](#).

For more information about Guidewire PartnerConnect, please visit <http://www.guidewire.com/partners>.

### **About Guidewire Software**

Guidewire is the platform P&C insurers trust to engage, innovate, and grow efficiently. We combine digital, core, analytics, and AI to deliver our platform as a cloud service. More than 400 insurers, from new ventures to the largest and most complex in the world, run on Guidewire.

As a partner to our customers, we continually evolve to enable their success. We are proud of our unparalleled implementation track record, with 1,000+ successful projects, supported by the largest R&D team and partner ecosystem in the industry. Our marketplace provides hundreds of applications that accelerate integration, localization, and innovation.

For more information, please visit [www.guidewire.com](http://www.guidewire.com) and follow us on Twitter: [@Guidewire\\_PandC](#).

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Source: Guidewire Software