



## InvoiceCloud's Electronic Payments Apps Now Available in Guidewire Marketplace

September 28, 2021

*InvoiceCloud's integrations for PolicyCenter and BillingCenter to streamline the payment and collections process for insurers, while engaging policyholders*

BOSTON & SAN MATEO, Calif.--(BUSINESS WIRE)--Sep. 28, 2021-- InvoiceCloud, an [EngageSmart](#) solution for online bill payment services and Guidewire PartnerConnect *Solution* partner, and Guidewire Software, Inc. (NYSE: GWRE) today announced that InvoiceCloud's new *Ready for Guidewire* validated accelerators for [PolicyCenter](#) and [BillingCenter](#) are now available to users in the [Guidewire Marketplace](#).

The InvoiceCloud platform is a comprehensive, secure, and flexible electronic bill presentment and payment solution that can be customized to meet the needs of any insurer. With its user-friendly, biller-branded interface, policyholders can choose from a full suite of payment options to pay when, how, and where they desire, increasing customer satisfaction. The platform prompts users to enroll in automatic payments and other self-service routes to help reduce billing-related communication and costs, while maximizing operational efficiencies. InvoiceCloud's robust communications engine gives insurers full control over email and text communications and content, allowing them to keep their policyholders informed and encourage on-time payments.

InvoiceCloud's *Ready for Guidewire* integration enables insurers to:

- Easily access payment and premium information from InvoiceCloud directly within Guidewire;
- Drive higher adoption rates of online payments, paperless billing, and automatic payments to reduce staff workload and accelerate collections; and
- Provide timely and accurate billing information to their policyholders.

"With the rise of the availability of digital payment methods across most industries, policyholders expect to have the same copious options when making insurance payments," said Rob Autor, chief operating officer, InvoiceCloud. "Our technology, integrated with Guidewire, provides insurers with seamless access to the next generation of digital payments and customer experience capabilities for increased policyholder and agent satisfaction."

"We congratulate InvoiceCloud on the release of its apps for PolicyCenter and BillingCenter," said Neil Betteridge, vice president, Strategy, Guidewire Software. "InvoiceCloud's technology is now easily accessible through InsuranceSuite, allowing our joint customers to streamline the premium payment process for themselves and their policyholders. As a frequent customer touchpoint, policy payments present an ideal opportunity for insurers to improve both customer engagement and efficiency."

### About InvoiceCloud

InvoiceCloud, an EngageSmart solution, is the leading provider of online bill payment services. Founded in 2009, the company has grown to be one of the leading disruptors in the cloud-based electronic bill presentment and payment (EBPP) space, helping institutions put customer experience first. By switching to InvoiceCloud, clients improve customer engagement, loyalty, and efficiency while reducing churn and missed payments in the process. With over 2,100 clients across the US and over 50 million payments processed annually, InvoiceCloud is one of the most secure, innovative, and inclusive fintech solutions in the market. To learn more, visit [www.InvoiceCloud.com](http://www.InvoiceCloud.com).

### About Guidewire PartnerConnect ecosystem and *Ready for Guidewire*

Guidewire PartnerConnect *Solution* partners provide software, technology, and data solutions as well as insurance support services. Our *Solution* partners help drive business value and innovation for insurers by developing and delivering integrations, extensions, apps, and other complementary solutions for Guidewire products. All of our *Ready for Guidewire* partner solutions are validated for security, quality, and compatibility with Guidewire, and can be found on the [Guidewire Marketplace](#).

For more information about Guidewire PartnerConnect, please visit <http://www.guidewire.com/partners>.

### About Guidewire Software

Guidewire is the platform P&C insurers trust to engage, innovate, and grow efficiently. We combine digital, core, analytics, and AI to deliver our platform as a cloud service. More than 400 insurers, from new ventures to the largest and most complex in the world, run on Guidewire.

As a partner to our customers, we continually evolve to enable their success. We are proud of our unparalleled implementation track record, with 1,000+ successful projects, supported by the largest R&D team and partner ecosystem in the industry. Our marketplace provides hundreds of applications that accelerate integration, localization, and innovation.

For more information, please visit [www.guidewire.com](http://www.guidewire.com) and follow us on Twitter: [@Guidewire\\_PandC](#).

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