



LCS's Record Retrieval App Now Available in Guidewire Marketplace

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The connectLCS app for ClaimCenter helps insurers accelerate and simplify the records retrieval process from start to finish

GRAND RAPIDS, Mich. & SAN MATEO, Calif.--(BUSINESS WIRE)--Dec. 8, 2021-- Guidewire (NYSE: GWRE) and LCS Record Retrieval (LCS) announced that LCS's new *Ready for Guidewire* validated [add-on](#) is now available to ClaimCenter users in the [Guidewire Marketplace](#).

With nearly 40 years of experience, LCS provides fast, simple, and cost-effective records retrieval and document analysis nationwide. It works persistently to ensure its clients' needs are met from start to finish with speed and accuracy to enable a low-touch claim handling experience. LCS handles all necessary paperwork and follow-up, allowing adjusters to focus on more important tasks. The company formats finalized records according to client preferences, whether in chronological order, indexed, or summarized for easy review. Its Guidewire add-on connects the LCS portal to ClaimCenter, further reducing cycle time and increasing customer satisfaction.

Insurers using LCS's *Ready for Guidewire* integration can:

- Quickly initiate a new records request with LCS using prefilled claim data;
- Easily view real-time status updates; and
- Access and share records retrieved by LCS, including films and DICOM (Digital Imaging and Communications in Medicine) images, with the click of a button.

"Like Guidewire, LCS is completely committed to its clients and making their work lives easier," said Mike Van Dusen, President & CEO, LCS Record Retrieval. "Each LCS client is assigned a dedicated client services representative who can be contacted directly and works tirelessly throughout the record retrieval process, ensuring quick turnaround. Our Guidewire integration ensures the process is made even easier, allowing insurers to order and receive records without leaving ClaimCenter."

"We congratulate LCS on the release of its app, now available in Guidewire's Marketplace," said Becky Mattick, Vice President, Global Solution Alliances, Guidewire. "Record retrieval is a complex set of processes that can be incredibly time-consuming. With the connectLCS app, insurers no longer have to handle these processes or leave ClaimCenter, saving an immense amount of their time."

About LCS Record Retrieval

LCS Record Retrieval is the nation's leading record retrieval provider for insurance companies and law firms. With over 40 years of experience, we ensure that your organization's record retrieval and document analysis needs are met from start to finish. By personally knowing our clients and understanding the industry, we can anticipate their needs and save our clients further cost by retrieving their requested records with industry-leading speed and accuracy. For more information, please visit www.teamLCS.com.

About Guidewire PartnerConnect ecosystem and *Ready for Guidewire*

Guidewire PartnerConnect Solution partners provide software, technology, and data solutions as well as insurance support services. Our Solution partners help drive business value and innovation for insurers by developing and delivering integrations, extensions, apps, and other complementary solutions for Guidewire products. All of our *Ready for Guidewire* partner solutions are validated for security, quality, and compatibility with Guidewire, and can be found on the [Guidewire Marketplace](#).

For more information about Guidewire PartnerConnect, please visit <http://www.guidewire.com/partners>.

About Guidewire

Guidewire is the platform P&C insurers trust to engage, innovate, and grow efficiently. We combine digital, core, analytics, and AI to deliver our platform as a cloud service. More than 450 insurers, from new ventures to the largest and most complex in the world, run on Guidewire.

As a partner to our customers, we continually evolve to enable their success. We are proud of our unparalleled implementation track record, with 1,000+ successful projects, supported by the largest R&D team and partner ecosystem in the industry. Our marketplace provides hundreds of applications that accelerate integration, localization, and innovation.

For more information, please visit www.guidewire.com and follow us on Twitter: [@Guidewire_PandC](#).

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