



## Promutuel Insurance Deploys Guidewire Cloud to Transform Claims, Underwriting, and Policy Administration Operations

October 24, 2023

QUÉBEC CITY & SAN MATEO, Calif.--(BUSINESS WIRE)--Oct. 24, 2023-- [Promutuel Insurance](#), one of Québec's largest Property and Casualty (P&C) insurers, and [Guidewire](#) (NYSE: GWRE) announced that Promutuel Insurance successfully deployed [Guidewire ClaimCenter](#) and [Guidewire PolicyCenter](#) on [Guidewire Cloud](#) to power its claims, underwriting and policy administration businesses, simplify its IT operations, adapt to changing market demands, and deliver more value to its brokers and policyholders. [Guidewire PartnerConnect Consulting](#) Advantage member [GFT Technologies](#) led the implementation project.

Promutuel Insurance has been a Guidewire customer since 2011 and migrated ClaimCenter and PolicyCenter simultaneously to all of its lines of business. The company is currently implementing [Guidewire BillingCenter](#) onto Guidewire Cloud. Once that project is completed, Promutuel Insurance will be a full [Guidewire InsuranceSuite](#) customer on Guidewire Cloud.

"We migrated our Guidewire systems to Guidewire Cloud because it offers a more cost-effective approach, allowing us to harness the full potential of the products and stay up to date with Guidewire's latest technologies and innovations more easily," said Promutuel Insurance Senior Vice President and Chief Information Officer Dave Fiset. "Additionally, GFT and Guidewire Services did an exceptional job guiding us through the migration journey and proved to be invaluable assets to our team."

GFT Executive Director and Global Head of Insurance Jérôme Isabelle commented, "As a longtime partner of Promutuel Insurance and Guidewire, we are honored to have facilitated their transition to cloud, setting up additional success conditions to improve customer experience, risk management, profitability and innovation."

"Promutuel Insurance has been leading the Québec insurance industry in promoting and providing insurance products that meet the needs of its clients for the past 171 years," said Guidewire Head of Services Michael Mahoney. "We congratulate the company on its successful migration to Guidewire Cloud and look forward to working with the company to continue its cloud journey and grow its business."

### About Promutuel Insurance

Promutuel Insurance is one of the biggest damage insurers in Québec. Renowned for financial stability, superior quality products, and outstanding customer service, the Group boasts 2,100 employees serving 634,000 insured members. Promutuel Insurance's mission is to promote and provide insurance products that meet the needs of its clients. It does this by delivering outstanding, personalized service while fostering the mutualist values that have guided it for 170 years. For more information, please visit <https://www.promutuelassurance.ca/en/>.

### About GFT

As an experienced technology partner, GFT employs more than 10,000 professionals across 16 markets who are committed to driving digital transformation in the insurance sector. Drawing on extensive knowledge gained over the past 35 years—and leveraging insurance-specific assets and dedicated delivery centers in the Americas and Europe—we advise the world's leading institutions.

Our IT solutions focus on one critical goal: ensuring that each IT or business project creates real value for the insurance organization.

Since 2010, GFT professionals have provided Guidewire implementation services and resources to a range of insurers around the world, delivering over 80 Guidewire projects and solutions. Our primary goal is to deliver strategy; business and operational consultancy; technical implementations; data migration; and maintenance and upgrade services to support insurers in their digital transformations. To learn more, visit <http://www.gft.com>.

### About Guidewire Software

Guidewire is the platform P&C insurers trust to engage, innovate, and grow efficiently. We combine digital, core, analytics, and machine learning to deliver our platform as a cloud service. More than 540 insurers in 40 countries, from new ventures to the largest and most complex in the world, run on Guidewire.

As a partner to our customers, we continually evolve to enable their success. We are proud of our unparalleled implementation track record, with more than 1,600 successful projects, supported by the largest R&D team and partner ecosystem in the industry. Our marketplace provides hundreds of applications that accelerate integration, localization, and innovation.

For more information, please visit <http://www.guidewire.com/> and follow us on [X](#) (formerly known as Twitter) and [LinkedIn](#).

NOTE: For information about Guidewire's trademarks, visit <https://www.guidewire.com/legal-notices>.

View source version on [businesswire.com](https://www.businesswire.com/news/home/20231024005672/en/): <https://www.businesswire.com/news/home/20231024005672/en/>

Diana Stott  
Director, Communications  
Guidewire Software, Inc.  
+1.650.781.9955  
[dstott@guidewire.com](mailto:dstott@guidewire.com)

Audrey Martel-Mercier  
Director Marketing & Communications  
GFT Canada  
418-780-0801  
[Audrey.martel-mercier@gft.com](mailto:Audrey.martel-mercier@gft.com)

Marie-Hélène Cliche  
Senior Director of Communications and Public Affairs  
Promutuel Insurance  
514-347-5939  
[marie-helene.cliche@promutuel.ca](mailto:marie-helene.cliche@promutuel.ca)

Source: Guidewire Software