



Beneva Implements Guidewire Cloud to Strengthen Claims IT Operations

October 31, 2023

Largest Canadian mutual insurer leveraging Guidewire Cloud to enhance business processes and customer service

QUEBEC CITY & SAN MATEO, Calif.--(BUSINESS WIRE)--Oct. 31, 2023-- Beneva, the largest mutual insurance company in Canada, and [Guidewire](#) (NYSE: GWRE) announced that Beneva successfully deployed [Guidewire ClaimCenter](#) on [Guidewire Cloud](#) to power and simplify its claims business and related IT operations, adapt quickly to changing supply chain conditions, and deliver insights to its advisors and policyholders. The company, born from the coming together of SSQ and La Capitale (which have been Guidewire customers since 2010 and 2014, respectively), migrated its self-managed ClaimCenter environment onto Guidewire Cloud. Beneva is currently migrating its self-managed [Guidewire PolicyCenter](#) and [Guidewire BillingCenter](#) environments onto Guidewire Cloud as well. With the completion of that project, the company will be a full [Guidewire InsuranceSuite](#) customer on Guidewire Cloud.

"The cloud, specifically the leading-edge Guidewire Cloud technology, is at the heart of our strategy to continue to be the largest mutual insurance company in Canada," said Beneva Information Technology Vice President Property and Casualty Insurance Éric Marcoux. "With Guidewire Cloud, we realize business value more quickly by staying updated on Guidewire's latest technology and innovations to enhance business processes and customer service."

Marcoux added, "Thanks to our strong partnership with Guidewire, we finished the migration project on time and on budget. The transition to ClaimCenter on Guidewire Cloud was seamlessly managed for our operations and staff and within the first 4 months of going live, we were already able to take a version update which lived up to the promise of updatability with limited system downtime and impact to our business."

"We thank Beneva for entrusting Guidewire Cloud as the technology foundation for its business strategy and success now and into the future, beginning with the enhancement of its claims operations," said Guidewire Chief Customer Officer Christina Colby. "We congratulate Beneva on their successful ClaimCenter migration project onto Guidewire Cloud and look forward to helping the company remain the largest mutual insurance company in Canada and continue its mission of bringing together its mutualist values to protect people by providing caring insurance coverage that lets policyholders focus on what matters most."

About Beneva

Created by the coming together of La Capitale and SSQ Insurance, Beneva is the largest insurance mutual in Canada with more than 3.5 million members and customers. Beneva employs over 5,000 dedicated employees: people looking out for people. Its human approach is rooted in mutualist values that are shared by its employees. With \$25.1 billion in assets, Beneva positions itself as a major player in the insurance and financial services industry. Its head office is located in Quebec City.

Policyholders of contracts issued by an insurance company of Beneva Group Inc. are members of SSQ Mutual and La Capitale Civil Service Mutual.

About Guidewire Software

Guidewire is the platform P&C insurers trust to engage, innovate, and grow efficiently. We combine digital, core, analytics, and machine learning to deliver our platform as a cloud service. More than 540 insurers in 40 countries, from new ventures to the largest and most complex in the world, run on Guidewire.

As a partner to our customers, we continually evolve to enable their success. We are proud of our unparalleled implementation track record, with more than 1,600 successful projects, supported by the largest R&D team and partner ecosystem in the industry. Our marketplace provides hundreds of applications that accelerate integration, localization, and innovation.

For more information, please visit <http://www.guidewire.com/> and follow us on [X](#) (formerly known as Twitter) and [LinkedIn](#).

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