

Shelter Insurance® Selects Guidewire to Transform Business Operations

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COLUMBIA, Mo. & SAN MATEO, Calif.--(BUSINESS WIRE)--Dec. 9, 2024-- Shelter Insurance® (Shelter), a property and casualty (P&C) insurance company offering insurance sold by agents in 21 states, and <u>Guidewire</u> (NYSE: GWRE) announced that Shelter selected <u>Guidewire InsuranceSuite</u> to power the company's core business, simplify its IT operations and help deliver additional value to agents, policyholders and employees. The selection and implementation of Guidewire is a key component of Shelter's Monarch business transformation. The Monarch transformation will focus on improving and expanding Shelter's capabilities to enable Shelter's continued success in the market. <u>Guidewire PartnerConnect</u> Consulting Global Strategic member <u>PwC</u> has been selected to lead the implementation project.

Shelter Executive Vice President Teresa Magruder said, "Shelter believes using technology and data to re-imagine business processes and workflows is the key to value creation for our agents, employees and customers. Guidewire fits with our Monarch business transformation initiative to highlight our strategic investment in technology and delivery of new business processes and models to keep Shelter in an industry-leading position now and into the future."

"We selected Guidewire to transform our technology platform to meet our long-term business needs," added Shelter Vice President of Strategy Matthew Schwartz. "Guidewire is a forward-thinking technology partner and provides a collection of leading solutions focused on P&C insurance and will continue to innovate and improve with every cloud release to accelerate our transformation effort."

Shelter Vice President of Technology Strategy John Rooney mentioned, "Shelter believes using the Guidewire cloud platform to enhance straight-through processing in underwriting and claims, drive more data-driven decisions throughout operations, increase overall digital experience and adoption, and improve agent visibility into customer interactions and transactions, is the key to value creation for our agents, employees and customers."

"We are pleased to help guide Shelter's technological transformation. In today's dynamic and ever-changing business environment, cloud transformation has become an essential requirement rather than a luxury," commented PwC Global Guidewire Practice Leader Imran Ilyas. "We remain dedicated to providing Shelter with unmatched expertise and support as they embark on this transformative project."

Guidewire Chief Commercial Officer David Laker concluded, "We are pleased that Shelter has chosen Guidewire to serve as the technology foundation to continue its mission of building enduring relationships with its customers by providing exceptional service and value."

Shelter also selected <u>Guidewire Canvas</u>, <u>Guidewire Explore</u>, <u>Guidewire HazardHub</u> and <u>Guidewire Predict</u> to embed insights—and the data behind those insights—directly into policy and claims workflows, as well as Guidewire Digital applications. The company plans to implement all of the Guidewire products on <u>Guidewire Cloud</u> for each of its P&C brands, beginning with all of the personal lines of business in each of the states where it operates individually, followed by all of the commercial lines of business.

About Shelter Mutual Insurance Company

Shelter Insurance® is a group of companies with four personal lines property and casualty companies, a reinsurance company and a life insurance company. Shelter markets through Shelter Insurance®, AmShield Insurance®, Haulers Insurance and offers auto, home, life, farm and business insurance services to customers in 21 states via a network of more than 2,000 local insurance agents and 2,100 employees. The firm's headquarters is in Columbia, Missouri. For more information, visit www.ShelterInsurance.com.

About PwC

At PwC, our purpose—to build trust in society and solve important problems—is at the core of everything we do. It guides how we serve our clients, our people and the world. To help our clients build trust and deliver sustained outcomes, PwC provides professional services across two segments: Trust Solutions and Consulting Solutions. Within these segments we bring a range of capabilities to help organizations solve faster, solve more and realize more value. These capabilities include cloud and digital, deals, ESG, cybersecurity and privacy, governance/boards, risk, transformation, tax services and much more. Across our global network of nearly 328,000 professionals in 152 countries, we are committed to advancing quality in everything we do.

About Guidewire Software

Guidewire is the platform P&C insurers trust to engage, innovate, and grow efficiently. More than 570 insurers in 42 countries, from new ventures to the largest and most complex in the world, rely on Guidewire products. With core systems leveraging data and analytics, digital, and artificial intelligence, Guidewire defines cloud platform excellence for P&C insurers.

We are proud of our unparalleled implementation record, with 1,700+ successful projects supported by the industry's largest R&D team and SI partner ecosystem. Our marketplace represents the largest solution partner community in P&C, where customers can access hundreds of applications to accelerate integration, localization, and innovation.

For more information, please visit www.guidewire.com and follow us on X (formerly known as Twitter) and LinkedIn.

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