



## MEMIC Deploys Guidewire to Modernize Policy Administration, Underwriting, and Billing Operations

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PORTLAND, Maine & SAN MATEO, Calif.--(BUSINESS WIRE)--Sep. 10, 2025-- [The MEMIC Group](#) (MEMIC), workers' compensation insurance specialists, and [Guidewire](#) (NYSE: GWRE) announced that MEMIC successfully deployed [Guidewire PolicyCenter](#) and [Guidewire BillingCenter](#) as its new systems for policy administration, underwriting, and billing management. The company first implemented the products on [Guidewire Cloud Platform](#) simultaneously in the state of Maine, and will continue implementing them in the remaining 46 states where it operates. [Guidewire PartnerConnect](#) Consulting Global Strategic member [PwC](#) led the implementation project.

"Guidewire enables us to continue our modernization journey by consolidating all of our operations onto one platform in the cloud, streamlining processes through low-touch automation, and enhancing our agent and policyholder experiences," said MEMIC Senior Vice President, Chief Financial Officer, and Treasurer Eileen Fongemie. "Thus far, feedback from our business users and technology teams has been positive. The exceptional partnership with Guidewire and PwC has been an instrumental factor in our success in implementing PolicyCenter and BillingCenter on time and on budget. They took the time to really understand MEMIC's business needs and how Guidewire could support it and encouraged us to really think about changing our business processes to leverage out-of-the-box functionality."

PwC Global and U.S. Guidewire Alliance Leader Imran Ilyas commented, "In today's dynamic business landscape, cloud transformation is essential to stay ahead. We are proud that MEMIC entrusted PwC's deep industry expertise and comprehensive support to successfully implement PolicyCenter and BillingCenter on Guidewire Cloud Platform."

"We congratulate MEMIC on its successful deployment of PolicyCenter and BillingCenter on Guidewire Cloud Platform, and we're proud that Guidewire is serving as the technology foundation for the company's business transformation in the cloud," expressed Guidewire Head of Professional Services Michael Mahoney. "We look forward to working with MEMIC across underwriting, risk selection and pricing, and core operations to provide relevant innovation and reliable operations to help make workers' compensation work better. We share MEMIC's approach, which is rooted in compassion, trusted partnerships, and a relentless commitment to workforce safety."

### About MEMIC

The MEMIC Group includes MEMIC Indemnity Company, MEMIC Casualty Company, and its parent company, Maine Employers' Mutual Insurance Company. All companies are rated "A" (Excellent) by A.M. Best for financial strength and stability.

MEMIC is licensed to write workers' compensation coverage across all 50 states. We partner with more than 22,000 employers and support approximately 1 million of their employees through proactive safety services and compassionate injury management. Our teams are committed to helping workplaces thrive, from Maine to Florida and beyond.

For more information, visit [www.memic.com](http://www.memic.com).

### About PwC

At PwC, our purpose—to build trust in society and solve important problems—is at the core of everything we do. It guides how we serve our clients, our people and the world. To help our clients build trust and deliver sustained outcomes, PwC provides professional services across two segments: [Trust Solutions](#) and [Consulting Solutions](#). Within these segments we bring a range of capabilities to help organizations solve faster, solve more and realize more value. These capabilities include [cloud and digital](#), [deals](#), [ESG](#), [cybersecurity and privacy](#), [governance/boards](#), [risk](#), [transformation](#), [tax services](#) and much more. Across our global network of nearly 328,000 professionals in 152 countries, we are committed to advancing quality in everything we do.

### About Guidewire Software

Guidewire is the platform P&C insurers trust to engage, innovate, and grow efficiently. More than 570 insurers in 43 countries, from new ventures to the largest and most complex in the world, rely on Guidewire products. With core systems leveraging data and analytics, digital, and artificial intelligence, Guidewire defines cloud platform excellence for P&C insurers.

We are proud of our unparalleled implementation record, with 1,700+ successful projects supported by the industry's largest R&D team and SI partner ecosystem. Our marketplace represents the largest partner community in P&C, where customers can access hundreds of applications to accelerate integration, localization, and innovation.

For more information, please visit [www.guidewire.com](http://www.guidewire.com) and follow us on [X](#) and [LinkedIn](#).

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