



Mutual of Enumclaw Insurance Company Transforms Claims Operations with Guidewire ClaimCenter on Guidewire Cloud Platform

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ENUMCLAW, Wash. & SAN MATEO, Calif.--(BUSINESS WIRE)--Oct. 8, 2025-- Mutual of Enumclaw Insurance Company, a mutual insurance company offering products for individuals, families, farms, and businesses, and [Guidewire](#) (NYSE: GWRE) announced that Mutual of Enumclaw successfully implemented [Guidewire ClaimCenter](#) on [Guidewire Cloud Platform](#) to power its claims management functions, simplify its IT operations, adapt to changing market demands, and deliver more value to policyholders. A Guidewire customer since 2013, the company migrated ClaimCenter to Guidewire Cloud Platform simultaneously for all of its lines of business. Mutual of Enumclaw is currently migrating its on-premises [Guidewire BillingCenter](#) environment to Guidewire Cloud Platform.

"The decision to migrate ClaimCenter to Guidewire Cloud Platform—driven by our need for faster development cycles, simplified updates, and competitive agility—was a resounding success, completed on schedule and on budget with zero disruption to the business. Working directly with Guidewire, we achieved a seamless migration, empowering us to now pursue advanced Guidewire Explore & Guidewire Predict analytics and integrate with third-party vendors in ways previously unavailable to us," said Mutual of Enumclaw Chief Information Officer and Vice President, Information Technology, Rich Crosley.

"We congratulate Mutual of Enumclaw on its successful ClaimCenter implementation project on Guidewire Cloud Platform and are pleased that Guidewire is serving as the technology foundation for the company's claims transformation in the cloud," commented Guidewire Head of Professional Services Michael Mahoney. "We look forward to working with the company to grow its business and continue protecting its members as it's done for the past 127 years."

About Mutual of Enumclaw Insurance

Mutual of Enumclaw works exclusively with local independent agents to offer insurance products to individuals, families, farms, and businesses. The company currently operates in Washington, Oregon, Idaho, Utah, Arizona, Wyoming and Montana. The company has been consistently recognized as one of Washington's Best Companies to Work For by *Seattle Business Magazine*. For more information, please visit www.mutualofenumclaw.com.

About Guidewire Software

Guidewire is the platform P&C insurers trust to engage, innovate, and grow efficiently. More than 570 insurers in 43 countries, from new ventures to the largest and most complex in the world, rely on Guidewire products. With core systems leveraging data and analytics, digital, and artificial intelligence, Guidewire defines cloud platform excellence for P&C insurers.

We are proud of our unparalleled implementation record, with 1,700+ successful projects supported by the industry's largest R&D team and partner ecosystem. Our marketplace represents the largest partner community in P&C, where customers can access hundreds of applications to accelerate integration, localization, and innovation.

For more information, please visit <http://www.guidewire.com/> and follow us on [X](#) and [LinkedIn](#).

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