Definity Leverages Guidewire ProNavigator to Deliver Real-Time AI Assistance to Brokers in Vyne

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WATERLOO, ON and SAN MATEO, Calif., Nov. 12, 2026 /PRNewswire/ -- Definity Financial Corporation ("Definity") (TSX: DFY) and Guidewire (NYSE: GWRE) today announced that Definity will enable Guidewire ProNavigator to give its broker partners AI-powered assistance within Vyne, Definity's leading digital broker platform, for personal auto and property as well as Individually Rated Commercial Auto (IRCA).

Definity is integrating Guidewire ProNavigator into its Vyne digital broker platform to provide assistance to brokers.

Powered by ProNavigator, **Definity Assist** will enhance the Vyne broker experience by giving brokers access to AI-powered assistance directly within their existing Guidewire workflows. Brokers will be able to ask questions in plain language and receive responses within the screens where they work. The company expects this to drive efficiency, speed up inquiry resolution, help new broker staff get up to speed sooner, and elevate every customer interaction.

Definity Assist is another step in Definity's strategy to build on its digital and AI advantage and advance Vyne. Building on its modern digital foundation and more than a decade of experience applying AI across insurance, Definity continues to invest in capabilities that reduce friction, strengthen decision-making and create simpler, more responsive experiences.

The integration will give Definity greater visibility into what brokers need most. Insights drawn from broker questions will help improve content, training, and policy documentation while informing process enhancements and future agentic experiences that make it easier for brokers to do business with Definity.

"Our brokers are at the center of every customer experience," said Kathy Curran, Vice President, Broker Experience, Definity. "Giving them instant access to trusted, accurate answers within Vyne empowers them to make better decisions, uncover new opportunities, and deliver a level of service that sets them and Definity apart."

"A key part of our digital and AI advantage is having a modern technology foundation that allows us to adopt and scale new capabilities quickly and securely," said Glynda Gill, Vice President, Enterprise Platforms, Definity. "Enabling Guidewire's ProNavigator within our existing policy servicing workflows builds on that foundation, bringing AI-powered assistance directly to our broker partners."

"AI delivers the most value when it's embedded directly into the tools people use every day," said Joseph D'Souza, General Manager, ProNavigator, Guidewire. "Definity is giving its distribution partners faster access to the answers they need to make informed decisions and better serve their customers. The usage insights will also help Definity continuously improve that experience."

To learn more about ProNavigator, our embedded AI assistant for instant insurance expertise, please visit guidewire.com.

About Definity

Definity Financial Corporation ("Definity", which includes its subsidiaries where the context so requires) is one of the leading property and casualty insurers in Canada, with approximately $6.4 billion in gross written premiums (pro forma with the Travelers Transaction) for the 12 months ended September 30, 2026 and $4.1 billion in equity attributable to common shareholders as at September 30, 2026.

About Guidewire Software

Guidewire is the platform P&C insurers trust to engage, innovate, and grow efficiently. More than 570 insurers in 44 countries, from new ventures to the largest and most complex in the world, rely on Guidewire products. With core systems leveraging data and analytics, digital, and artificial intelligence, Guidewire defines cloud platform excellence for P&C insurers.

We are proud of our unparalleled implementation record, with 1,700+ successful projects supported by the industry's largest R&D team and consulting partner ecosystem. Our marketplace represents the largest partner community in P&C, where customers can access hundreds of applications to accelerate integration, localization, and innovation.

For more information, please visit Guidewire and follow us on X and LinkedIn.

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